

WINNEBAGO COOPERATIVE TELECOM ASSOCIATION
704 EAST MAIN ST.
LAKE MILLS, IA 50450

TELEPHONE TARIFF

FILED WITH:

MINNESOTA PUBLIC UTILITIES COMMISSION

February 1, 2008

Filed with M.P.U.C.

EXPLANATION OF SYMBOLS

- (C) - Change in regulation or condition which affects a rate or charge
- (D) - Discontinued regulation, condition, rate or charge
- (I) - Increase in rate or charge
- (N) - New regulation, condition, rate or charge
- (R) - Reduction in rate or charge
- (T) - Change in text only -- no change in regulation, condition, rate or charge
- (NA) - This service is Not Available at this time

These Tariffs cancel and supersede all other Tariffs of the Company issued and effective prior to the effective dates shown on individual sheets of this Tariff.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

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BY: Mark Thoma, CEO, Lake Mills, Iowa
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WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
 COMPANY

TELEPHONE TARIFF

PART I
 1st Revised Sheet 4
 Canceling Original Sheet 4

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GENERAL RULES AND REGULATIONS

A. APPLICATION

1. GENERAL

- a. The Rules and Regulations specified herein apply to the intrastate services and facilities furnished by the Winnebago Cooperative Telecom Association, hereinafter referred to as the Company. Failure on the part of the customers to observe these Rules and Regulations of the Company, after due notice of such failure, the Company has the option to discontinue service.
- b. In the event of a conflict between these General Rules and Regulations and any conditions contained in the General Exchange Tariffs and the Local Exchange Tariffs, the rate and condition contained in the specific tariff shall prevail.
- c. These Tariffs cancel and supersede all other Tariffs of the Company issued and effective prior to the effective dates shown on individual sheets of this tariff.

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GENERAL RULES AND REGULATIONS

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities
 - a. The Company's obligation to furnish exchange and toll telephone service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for such facilities, except as provided for in Part V, Line Extensions.
2. Allowance for Failure of Service
 - a. The Company does not guarantee uninterrupted working of its lines or equipment. In case service is interrupted otherwise than by the negligence or willful act of the customer, an adjustment will be made in the amount of the charges for that portion of the service rendered inoperable. Any adjustment shall apply only if the interruption continues beyond twenty-four (24) hours after first noted by the Company. Adjustment will be made in the form of a bill credit. No other liability shall in any case attach to the Company.
3. Adjustment of Charges
 - a. In the adjustment of charges for overbilling by the Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period or amount for which overbilling cannot be fixed from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.
4. Directory Errors and Omissions
 - a. Claims for damages due to errors or omissions in directory listings will be limited to prorated charges for the customer service that is affected.
 - b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing for the directory period in which the error or omission occurs.

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GENERAL RULES AND REGULATIONS

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

5. Transmitting Messages
 - a. The Company does not transmit messages, but offers the use of its facilities, where available, for communications between parties, subject to the rules, regulations and conditions specified in this Tariff.

6. Use of Connecting Company Lines
 - a. Facilities of other companies may be used in establishing connections to points not reached by this Company's lines. In establishing connections with the facilities of other companies, the Company does not assume any liability for any action of the connecting company.

7. Defacement of Property
 - a. The Company shall exercise care in all work done on a customer's property. No liability shall attach to the Company by reason of any defacement or damage to the customers' property resulting from the existence of the Company's instruments, apparatus and associated wiring on such property, or by the installation or removal thereof, unless such defacement or damage is the result of the negligence of the Company, or its employees.

8. Customer Premises Equipment.
 - a. The Company shall not be responsible for any loss or damage, nor for failure or impairment of service in connection with customer-provided facilities unless caused solely by the negligence of the Company. The Company's liability is limited to that provided in the General Rules and Regulations of this tariff.

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GENERAL RULES AND REGULATIONS

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment
 - a. Customer-premises equipment may be connected to facilities of the Company under the provisions provided in Part VIII of this Tariff.
2. Unauthorized Attachments or Connections
 - a. The Company shall not be required to attach its facilities to facilities not owned and installed by it, nor shall facilities not furnished by the Company, be attached to or connected with facilities furnished by the Company, unless provided for elsewhere in the tariffs. In case any such unauthorized attachment or connection is made, the Company shall have the right to disconnect the same or to suspend the service during the continuance of such attachment or connection or to terminate the service.
 - b. Customer premises equipment, not connected as provided for in Part VIII of this tariff, shall be considered an unauthorized attachment or connection.
3. Use of Customer Service
 - a. Customer telephone service is furnished only for use by the customer, his family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises.
 - b. Customers who subscribe to pay telephone service may resell such local exchange service to users of their customer-provided coin or non-coin pay telephone equipment. The company is not responsible for the confidentiality of service between customers and their users.
4. Access Line and EAS Limitations
 - a. The Telephone Company reserves the right to limit the continuous use of an access line for a local and EAS message to eight minutes.

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GENERAL RULES AND REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

- a. A membership application shall be signed and paid by the applicant in accordance with the terms and provisions of the Cooperative's bylaws and Articles of Incorporation, which shall make the applicant eligible for service and membership in the Cooperative. When accepted by the Board of Directors, the member shall be entitled to all of the rights of membership. These applications become contracts upon the establishment of service. The Company may require an applicant to pay in advance an amount equal to one month's exchange rate. If a deposit is required by the company, applicable non-recurring charges and service charges (if any) may be required in advance. The terms and conditions specified for such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs for the exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
- b. Requests from customers for additional service may be made orally. No advance payment will be required. A move from one geographic location to another (outside move) within the same exchange is not considered to terminate the contract; orders for such moves may be made orally.
- c. "Minimum contract periods and termination of service are covered elsewhere in Part II of this tariff."

2. Telephone Numbers

- a. The customer has no proprietary right in the telephone number or any right to continuance of service from any specific central office, and the Company may assign or change the telephone number, the central office designation, or both, as is necessary in the conduct of its business. Except for non-payment of yellow page advertising, when customers are assigned a new number within the exchange, the former working number intercept shall provide the new number to a calling party for not less than 60 days or until the issuance of a new directory.

3. Alterations

- a. The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's facilities; the customer agrees to pay the Company's charges for such changes.

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GENERAL RULES AND REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Payment for Service

- a. The customer is required to pay all rates and charges for local exchange services and facilities, and for toll messages (including collect toll messages which have been accepted at the customer's telephone).

5. Maintenance and Repairs

- a. All expense of maintenance and repair of regulated services or facilities provided by the Company will be borne by the Company. The customer will be held responsible for restoration or replacement costs in case of loss of, damage to, or destruction of any of the Company's facilities not due to normal use. Customers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any Company owned facility installed by the Company unless provided elsewhere in this tariff.

6. Unusual Installation Costs

- a. Where special requirements of the customer involve unusual construction or installation, the customer may be required to pay additional costs as provided elsewhere in this tariff.

7. Furnishing Party-Line Service

- a. Party-line service within the Local Base Rate Area may be furnished as set forth in this Company's Local Exchange Tariffs.
- b. Party-line service beyond the Local Base Rate Area may be furnished as set forth in the Company's Local Exchange Tariffs.
- c. Rural multi-party service may be furnished only beyond the local Base Rate Area and within the Exchange Area, as set forth in this Company's Local Exchange Tariffs.
- d. Party-line service is not furnished by this Company in the following exchange areas:

Conger, Minnesota
Emmons, Minnesota
Twin Lakes, Minnesota

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GENERAL RULES AND REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

8. Service Interruption

a. When facilities in a given area are interrupted, restoration of service to existing customers, to the extent as is practical, will be reestablished in accordance with categories of precedence in the order listed below.

1) Category 1 - Public safety and health:

Official federal, state, county and municipal government agencies protecting the public safety and health; private organizations and persons engaged primarily in protecting the public safety and health, such as physicians, hospitals, ambulance service, volunteer fire departments, American Red Cross, licensed protective patrols and armored cars and similar agencies.

2) Category 2 - Carriers and utilities:

Contract carriers, common carriers, and public utilities (exclusive of taxicabs and livery service), for communications other than correspondence of the general public.

3) Category 3 - Other public services:

Emergency repair organizations, not included in Category 1, protecting health and property; press associations, newspapers and broadcasting stations.

4) Category 4 - Physically handicapped:

Persons who, because of physical handicaps, operate specifically-equipped vehicles and are unable to leave such vehicles without assistance.

5) Category 5 - Industrial

Gas or oil producing or drilling operations; producers and distributors of fuel and lumber and other construction materials and equipment; food processing distribution and storage organizations; producers of substantial quantities of food, business concerns engaged in construction of housing and industrial or public works; taxicabs and livery service.

6) All other facilities not covered above.

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GENERAL RULES AND REGULATIONS

E. TELEPHONE DIRECTORIES

1. Distribution and Publication

- a. The Company will normally publish and distribute a directory annually containing the serving exchange listings for each Central Office Access Line without charge. Additional directories may be furnished at the discretion of the Company. Directories containing listings for other areas may be provided at a nominal charge.

2. Ownership and Use

- a. Directories furnished to customers remain the property of the Company and are provided to customers as an aid in the use of the telephone service. The Company reserves the right to charge for directories issued in replacement of directories.

3. Directory Listings

- a. Directory listings remain the property of the Company and are not to be reproduced without the permission of the Company.

F. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Establishment of Credit

- a. The Company is not obligated to provide service to any individual or firm that owes for service previously rendered by the Company at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Company obligated to continue to provide service to any individual or firm whose credit with the Company is or becomes doubtful, in the opinion of the Company. Applicants for telephone service who are required to make a deposit may be required to pay in advance of installation, the service connection, installation and/or construction charges. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:
- 1) By furnishing credit references acceptable to the Company.
 - 2) By means of a cash deposit.

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GENERAL RULES AND REGULATIONS

F. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

2. Amount of Deposits

- a. The amount of deposit required shall not be more than the maximum charge for two months local exchange service plus two months estimated toll service or as may reasonably be required by the Company in cases involving service for short periods or special occasions. The Company may require the customer to increase the amount of the deposit at any time, if the charges billed against the customer are found to warrant such an increase.
- b. If toll usage is abnormal, the Company may require a new deposit, or an increase in the deposit to guarantee payment of a bill.
 - 1) For customers with at least six consecutive months of service, abnormal usage of toll service is at least a twenty-five percent increase in monthly toll charges which amounts to at least twenty dollars. To determine the increase, comparison shall be to the customer's average monthly toll during not less than the prior three months.
 - 2) For customers with less than six consecutive months of service, abnormal usage of toll service is when one month's toll charges exceeds the deposit attributable to toll by at least twenty-five percent and this excess amounts to at least twenty dollars.
- c. A deposit may be made at any Company business office or authorized agent.
- d. The Company will maintain records which show the name and address of each depositor, the amount and date of the deposit and each transaction concerning the deposit. Unclaimed deposits shall be disposed of in accordance with law.
- e. A receipt of deposit will be furnished to each customer from whom a deposit is received. Upon customer request, duplicate receipts will be provided to customers who have lost their receipt if the deposit is substantiated by the Company records.
- f. Qualifying applicants for the Lifeline may initiate service without paying a deposit if they voluntarily elect to have Toll Blocking on their line. Toll Blocking will be provided at no charge to Lifeline customers.

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GENERAL RULES AND REGULATIONS

F. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

3. Deposits and Collection Practices

a. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills; nor constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of sums due the Company for services rendered. The Company may discontinue service to any customer failing to pay current bills regardless of the fact that such customer has made a deposit with the Company to secure payment of such bills, or has furnished the Company with a guarantee in writing for such bills.

4. Interest to Be Paid on Deposits

a. Interest shall be paid on deposits at the rate set by the Commissioner of the Department of Commerce as required by Minnesota Statute 325E.02. The interest rate may be found on the Department of Commerce website at www.commerce.state.mn.us. Interest shall be paid for the period beginning with the date of deposit to the date of refund or to the date that the deposit is applied to the customer's account or to the date the customer's bill becomes permanently delinquent. The Company may, at its option, pay the interest at intervals it chooses, but at least annually, by direct payment or as a credit on bills.

5. Discontinuance of Service for Failure to Establish Credit

a. Service may be discontinued for failure to establish or maintain credit, as set forth in F.1. above, twelve days after the Company has mailed notice requiring the customer to do so.

6. Service Charge for Reconnection

a. Where service has been discontinued for failure to establish or maintain credit, as set forth in F.1 above, the applicable service charges as defined in Part VI of this tariff shall apply.

7. Deposit Refunds

a. The deposit shall be refunded or credited to the customer after not more than 12 consecutive months of prompt payment or 11 timely payments and one automatic forgiveness of late payment, unless the Company has documented information which indicates the deposit is necessary to insure payment.

8. Criteria for Procurement of Deposits

- a. Unacceptable credit report
- b. No previous telephone service
- c. Owes former telephone company a past due amount

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GENERAL RULES AND REGULATIONS

G. APPLICATION OF BUSINESS AND RESIDENCE RATES

1. Business rates apply at the following locations:
 - a. In offices, stores, factories, mines, and all other places of a strictly business nature.
 - b. In boarding houses, except as noted under G.2. below, offices of hotels, halls and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries and other similar institutions.
 - c. At residence locations when the customer has no regular business access line service and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature. This may be indicated by advertising either by business cards, newspapers, handbooks, billboards, circulars, motion picture screens, or other advertising media, such as on vehicles, etc. When such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed. Also churches.
 - d. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under G. 2. below.

2. Residence rates apply at the following locations:
 - a. In a private residence where business listings are not provided.
 - b. In private apartments of hotels, rooming house, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
 - c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinarian, provided the customer does not maintain an office in the residence.
 - d. In college fraternity or sorority houses where individual access line service is provided.

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GENERAL RULES AND REGULATIONS

G.1 APPLICATION OF RATES AND CHARGES

1. Service to Schools and Public Libraries

A. Definitions:

1. "School" means a public, non-public, and church or religious organization school that has classes within the range from kindergarten to grade 12 that meets state compulsory attendance requirements.
2. "Public Library" means a library available to the public which is operated by a county or other local government.
3. "Basic Service to School Classrooms" means access to the local network and tone dial service.
4. "Basic and Advanced Service" includes any service for which the Company may receive compensation from, or a set off against its obligation to, the Federal universal service fund and/or any Minnesota universal fund as a result of the discount provided pursuant to this tariff position.

B. Basic Service to School Classrooms

A discounted flat rate shall be provided, upon request, to a school that installs additional basic service to each classroom or other areas of the school designated by the school board at a level determined by the Company that is less than the Company's flat rate for an access line for a business customer and the same as or greater than the Company's flat rate for an access line for a residence in the same area.

C. Basic and Advanced Services to Schools and Public Libraries

A discount rate may be provided upon request to a school or public library for basic and advanced services. If a request is received by the Company for a discounted rate before the requirements for the Company to receive compensation from, or a set off of its obligations to, the federal or state universal service fund are determined, the Company, in its sole discretion, may determine whether to provide any discount of its services. If a request is received by the Company for a discounted rate after the requirements for the Company to receive compensation from, or a set off of its obligations to, the federal or state universal service fund are determined, both the Company and the requesting school or library shall comply with all applicable requirements.

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GENERAL RULES AND REGULATIONS

G. 1 APPLICATION OF RATES AND CHARGES (Continued)

1. Service to Schools and Public Libraries (Continued)

D. Limitations on Resale

1. A school or public library receiving discounted services may not resell, sub-lease or in any other manner allow entities that would not qualify for the discount to obtain those services.
2. A telecommunications provider, telephone company, or an authorized agent of the school or public library possessing all authorization needed to provide telecommunications service to the school or library may request that the Company provide the service to the telecommunications provider, telephone company, or agent at the discounted rate for the exclusive purpose of providing the requested service to a qualifying school or public library that has requested the service. A telecommunications provider, telephone company, or an authorized agent shall not be entitled to any additional discount on services qualifying for a discount under this tariff and the discounted rate offered by the Company shall not be considered its retail rate for this service.

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A. APPLICATION OF RATES FOR BUSINESS AND RESIDENCE SERVICE

1. General

- a. As specified in the General Rules and Regulations and Tariffs, the location and the character of use of a telephone service govern its classification and rate treatment.

2. Business Rates apply at the following locations:

- a. Business rates apply at any location where the use of the service is primarily or substantially of a business professional, institutional, or otherwise occupational nature.

3. Residence Rates apply to the following locations:

- a. Residence rates apply to service provided for customer use in the residence of an individual or family, such as a single residence of a private room or suite of rooms in a dormitory or boarding house, or a multiple dwelling, apartment house or hotel, or other building, trailer, etc., where the service will be used solely by the customer or members of his family, and such use will be primarily for personal, social and domestic purposes and only incidentally for business purposes, and

- 1) The listings furnished include no designation, title or other matter indicating the business, trade or profession in which the customer or any other authorized user of his service is engaged, or
- 2) The customer or other authorized user of the residence service is a person with a doctor's degree who is engaged in the practice of medicine, surgery, dentistry, optometry, osteopathy, etc., and is also a customer to, or an authorized user of business service in the same or another premises in the same exchange, in which case the title Dr. may be included in any listing of the residence service if necessary for purposes of identification of such person but not of value for any business purpose, or

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A. APPLICATION OF RATES FOR BUSINESS AND RESIDENCE SERVICE (Continued)

3. Residence Rates apply to the following locations: (Continued)

- 3) The customer or other authorized user of the service is employed as a clergyman, military officer, retired clergyman, professional man, in which cases a title, such as Rev., Father, Rabbi, Captain, Dr., etc., if necessary for purposes of identification of such person, but not of value for any business purpose.
 - 4) The descriptive title or designation is included in a listing as, in the judgment of the Company, necessary to properly identify the customer or an authorized user of his service not of value for any business purpose.
- b. Residence rates also apply to service provided for customer use in the following cases where the use of the service is primarily for personal, social or domestic and only incidentally for business purposes.
- 1) At boarding, lodging, or rooming houses as defined in G.2.b.
 - 2) To Central Office Access service in college fraternity or sorority houses where the members lodge or board.

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BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL RULES AND REGULATIONS

H. SPECIAL CONSTRUCTION

1. Private Property

- A. An average amount of entrance and distribution facilities may be furnished by the Company, provided the facilities are of the standard type normally furnished for the particular location or kind of service.
- B. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose or if for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation.
- C. The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.

2. Underground

- A. When feasible, conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for Company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and an electric light or power conduit or conductor shall be in accordance with the Company's specifications. The customer shall be required to pay the entire cost of maintenance of conduit including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the customer or his representatives or from freezing or improper drainage.
- B. The cost of relocating underground entrance facilities at the customer's request will be borne by the customer.

3. Interim Excess Construction Charges for Advance Rural Regraded Service.

- A. Regrading of a customer's service on an individual basis in advance of the scheduled regrade for an exchange may be accomplished as set forth herein.
- B. Charges for advance rural regraded services are intended to cover a portion of the costs for providing upgraded service and are in addition to the monthly rates for the class and grade of service provided, including mileage outside of the Base Rate Area when applicable.
- C. All construction will be of a type, determined by the Company, as would normally be provided in the area where additional facilities are requested.

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GENERAL RULES AND REGULATIONS

SPECIAL CONSTRUCTION (Continued)

Interim Excess Construction Charges for Advance Rural Regraded Service (Continued)

D. Customers who may be provided service on the same upgraded facility may be grouped for the application of these charges insofar as the apportionment does not increase the charges applicable to provide service to a single customer alone.

1. Charges for a group are those in excess of the individual allowance in which is applicable in each instance of advance regraded service. The total amount in excess of the total allowance for a group will be apportioned to each upgraded customer in equal amounts.

E. Rates:

Installations up to 150 ft.	6 mos. advance rental
Installations from 150 ft. to 660 ft.	12 mos. advance rental
Installations from 660 ft. to 1,320 ft.	24 mos. advance rental
Installations from 1,320 ft. to 2,460 ft.	36 mos. advance rental
Installations from 2,460 ft. to 3,960 ft.	48 mos. advance rental
Installations from 3,960 ft. to 5,280 ft.	60 mos. advance rental
Installations from 5,280 ft. to 6,600 ft.	72 mos. advance rental

For all installations over 6,600 feet, 12 month's rental in advance for each additional 1,320 feet or fraction thereof to be constructed. All the above measurements are from the main line to the applicant's residence or place of business.

4. Special Assemblies of Equipment or Speculative Projects

A. Special Assemblies of Equipment or Speculative Projects, for which provision is not otherwise made in this Tariff or those involving unusual costs, may be provided where practicable, if not detrimental to any of the services furnished by the Company.

1. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof, and will include, but not limited to, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided.

- a. Maintenance expense
- b. Depreciation expense - including reusable and nonrecoverable items
- c. Administration expense
- d. Taxes - including Federal Income Tax
- e. Any other specific items of expense that may be associated with the facility provided.
- f. A reasonable return on investment.

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GENERAL RULES AND REGULATIONS

SPECIAL CONSTRUCTION (Continued)

Special Assemblies of Equipment or Speculative Projects (Continued)

2. The estimated installation cost used in the derivation of the various expense items shall include but not limited to, the following:
 - a. Material
 - b. Material overhead
 - c. Installation labor
 - d. Installation labor overhead
 - e. Special permits and/or fees required by government agencies.

B. In connection with Marketing and Sales studies or programs, the Company reserves the right to waive Service Charges within specified areas for such periods of time as designated by the Company and filed with the Commission.

5. Adjustments for Municipality Payments

If at any future time a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Company and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the customers receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee or charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee or charge.

I. Minimum Contract Periods

1. Minimum Contract Period

- A. Except as specified elsewhere in this Tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have 30 days.

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GENERAL RULES AND REGULATIONS

I. MINIMUM CONTRACT PERIODS (Continued)

1. Minimum Contract Period (Continued)

- b. The Company may require a contract period longer than one month at the same location for unusual construction necessary to meet special demands, and involving extra costs (see Special Type Construction).

J. DISCONNECTION OR REFUSAL OF SERVICE

1. By the Company Without Notice

a. The Telephone Company may disconnect or refuse the service without notice:

- 1) in the event of a condition on the customer's premises determined by the Telephone Company to be hazardous.
- 2) in the event of customer's use in such a manner as to adversely affect the Telephone Company's facilities or the Telephone Company's service to others. Including but not limited to:
 - a) excessive use of party lines.
 - b) impersonation of another with fraudulent intent.
 - c) listening in on party line conversations.
- 3) in the event of tampering with facilities furnished and owned by the Telephone Company.
- 4) in the event of unauthorized use.

2. By the Company After Prior Written Notice

- a. In addition to the reasons set forth in subparagraph a. above, the Telephone Company may disconnect or refuse service after providing at least five days or in the case of deposits twelve days, prior written notice for any of the following reasons:
- 1) failure of a customer to make suitable deposit as required by these rules.
 - 2) Use of foul or profane language.
 - 3) The customers bill for local, long distance or miscellaneous services remains unpaid after the last date for timely payment.
 - 4) for failure of the customer or prospective customer to furnish permits or certificates of right-of-way specified to be furnished in the Telephone Company's rules filed with the Commission as conditions for obtaining service, or the termination of those permissions or rights, or for the failure of the customer or prospective customer to fulfill the contractual obligations imposed upon him or her as conditions of obtaining service by a contract filed with and subject to the regulatory authority of the Commission.

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GENERAL RULES AND REGULATIONS

J. DISCONNECTION OR REFUSAL OF SERVICE (Continued)

2. By the Company After Prior Written Notice (Continued)

a. (Continued)

- 5) for failure of the customer to permit the Telephone Company reasonable access to its facilities.
 - 6) any other violation of the Telephone Company's rules and regulations on file with the Commission, the requirements of municipal ordinances or law pertaining for the service.
 - 7) when the service (except semi-public service) will be, or is, readily accessible and available for use by the public, by patrons of the customer, or by others not authorized.
- b. Despite the prior written notice provisions as contained in these rules, disconnection may take place prior to the expiration of the notice period if the Telephone Company determines, from verifiable data, that usage during the notice period is so abnormally high that a risk of irrevocable revenue loss is created.
- c. Only one written notice will be provided to the customer if multiple violations occur under subparagraph a. above.
- d. The notice of pending disconnection required by these rules shall be a written notice setting forth all reasons for the notice, and the final date by which the account is to be settled or specific action taken. The notice shall be considered rendered to the customer when deposited in the U.S. mail with postage prepaid. If delivery is by other than U.S. mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service. The final date shall be not less than five days after the notice is rendered, or in the case of deposits twelve days. The notice will include a toll-free or collect number where a customer can obtain additional information.
- e. Where written notice is required, the Company will not disconnect service on a weekend, holiday, or after 2:00 P.M. unless the Company is prepared to reconnect service the same day.

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GENERAL RULES AND REGULATIONS

J. DISCONNECTION OR REFUSAL OF SERVICE (Continued)

3. Disputes

In the event of a dispute concerning a bill, the Telephone Company may require the customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint, using complaint procedures in the Telephone Company's Tariff, shall continue and for not less than forty-five days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment for the disputed amount. The forty-five days may be extended by up to sixty days if requested of the Telephone Company by the Commission in the event the customer files a written complaint with the Commission.

4. Emergency Medical Conditions

Notwithstanding any other provision of these rules, the Telephone Company shall postpone the disconnection of service to a residential customer for a reasonable time, not in excess of thirty days, if the customer produces verification from a physician, or a public health or social services official, which states that telephone service is essential due to an existing medical emergency of the customer, a member of the customer's family or any permanent resident of the premises where service is rendered. This written verification shall identify the medical emergency and specify the circumstances. Initial verification may be by telephone if written verification is forwarded to the Telephone Company within five days. If the written verification is not received within five days, service may be disconnected prior to the expiration of the thirty day period for postponement.

5. At Customer's Request

- a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.

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GENERAL RULES AND REGULATIONS

J. DISCONNECTION OR REFUSAL OF SERVICE (Continued)

5. At Customer's Request (Continued)

- b. Where a contract for service with a one-month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.
- c. No minimum or termination charge will apply (unless otherwise stated specifically in this Tariff) where a new customer takes over the service of the former customer, provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.
- d. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the customer.

K. PAYMENT FOR SERVICE AND FACILITIES

1. General

- a. Generally all customers shall pay for services and facilities monthly in advance and shall pay for Long Distance Messages, Teletypewriter Exchange Service Messages, and Nonrecurring charges in arrears. Municipal, State or Governmental Agencies may be exceptions to this rule.
- b. Billing to customers shall be scheduled monthly.
- c. All bills for local, long distance or miscellaneous services are due not less than 20 days after the bill is rendered. Residential customers shall be permitted to have the last date for timely payment changeable for good cause in writing.
- d. When a customer is connected or disconnected, or for other cause the service received deviates by more than twenty four consecutive hours from the normal billing period, the bill shall be prorated. If the prorating indicates a refund is due, the refund shall be accomplished by bill credit.
- e. When warranted, in the judgment of the Company, special toll bills may be rendered.
- f. Failure to receive a bill does not relieve the customer of the responsibility for payment.

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GENERAL RULES AND REGULATIONS

K. PAYMENT FOR SERVICE AND FACILITIES (Continued)

2. Disconnection of Service by the Company

a. In the event of failure by the customer or those responsible to pay any bill on or before the due date, the Company may discontinue local, long distance or miscellaneous services upon written notice, allowing the customer five days to make payment or settlement.

3. Service Charge for Reconnection

- a. Where service has been discontinued for nonpayment of a due bill, applicable service charges as defined in Part VI of this tariff shall apply.
- b. Where service has been discontinued for the nonpayment of a due bill, the customer may be required to reestablish credit as defined in Establishment and Maintenance of Credit.
- c. The maximum payment for restoration of service that existed prior to disconnection shall be the total past due amount, applicable nonrecurring charges and if appropriate, an Advance Payment and Deposit as specified elsewhere in this tariff.

4. Late Payment Charge

- a. All bills not paid before the last date for timely payment shall be subject to a late payment charge.
- b. Each account shall be granted not less than one complete forgiveness of late payment charges each calendar year. The customer will be notified that this forgiveness has been used by first class mail or telephone.
- c. Late payment charges shall be: \$5.00

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L. TAXES OR FEES TO BE BILLED TO CUSTOMERS

1. General

a. When a municipality or political subdivision imposes upon the Company any license, occupation, franchise, permit, inspection or other similar tax, such tax fee or charge shall be billed to the telephone customers receiving service within the municipal or political subdivision, allocated uniformly on the basis of each such customer's monthly charges for the types of service made subject to such tax, fee or charge.

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GENERAL RULES AND REGULATIONS

M. NETWORK CONNECTIONS

1. General
 - a. Connections of new inside station wiring to the network shall only be made at the Demarcation Point.
 - b. Such connections shall be made by using a Standard Network Interface and shall be in accordance with Part 68 of the F.C.C. Rules.
 - c. Direct electrical connections at the protector or by-passing the Standard Network Interface shall constitute a violation of this Company's filed tariffs and the service may be disconnected in accordance with its filed Rules and Regulations.
 - d.

This section is still in effect in the Iowa Tariff.

N. CUSTOMER COMPLAINTS

1. General
 - a. A customer or prospective customer may initiate a complaint with the Company on any relevant matter by telephone, in person or in writing directed to the Company at any of its offices. The Company's response to the complaint will generally be in the same form used by the customer. However, the Company may respond to written complaints by telephone or personal visits when it believes such communications will be effective in resolution of the issues.
 - b. The customer may at any point during resolution of the complaint seek review by a Supervisor or Manager.
 - c. Upon investigation and final resolution by the Company, if the customer wishes further review, the customer should direct all appropriate information to the Minnesota Public Service Commission, 7th Floor American Center Building, Kellogg and Robert Streets, St. Paul, Minnesota 55101.

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DEFINITIONS

ACCESS LINE - A line which connects a customer to the central office (switching point) of an exchange through which local calls can be made. The access line provides at a minimum analog voice grade service which transmits and receives voice conversation in the range of 300 to 3000 hertz.

ACTIVE ACCOUNT - A customer who is currently receiving telephone service, or one whose service has been temporarily disconnected (vacation, nonpayment, storm damage, etc.).

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a customer's telephone number beyond which the customer is entitled with basic service.

ADJACENT EXCHANGE SERVICE - Local Exchange Service furnished from a contiguous exchange, in addition to the customer's primary (home) exchange service.

ANCILLARY SERVICE OR EQUIPMENT - Any communication service or equipment not included in the definitions of transmission service.

APPLICATION - A request made orally or in writing for telephone service.

AUTHORIZED USER - A person, firm or corporation (other than the customer) on whose premise a connection to the Switched Network or dedicated facilities is located and who may communicate over such channels in accordance with the terms of the tariff.

BASE RATE - A rate for exchange service available to customers located within a base rate area.

BASE RATE AREA - A specific area within which local telephone exchange service is finished at Local Exchange Service Tariff rates.

BASIC COIN TELEPHONE SERVICE - A service provided to a station equipped with a coin collecting device.

BUILDING - The term "Building" is a structure occupied by a customer or authorized user. Multi-occupant structures will be considered different buildings when space of one customer or authorized user is separated from space occupied by others.

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DEFINITIONS (continued)

BUSINESS SERVICE - Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional, or occupational nature.

CALLS - Telephone messages attempted by customers or users.

CENTRAL OFFICE - An operating switching unit by means of which telephonic communication is established between stations connected to such office.

CENTRAL OFFICE LINE - A circuit connecting a customer's premises with a central office.

CHANNEL - A path suitable for the transmission of communications.

CHARGES - Nonrecurring amounts billed to customers for regulated services.

CIRCUIT - See "Channel".

CLASS OF SERVICE - The categories of service available to the customer, such as business or residential.

COIN SUPERVISION ADDITIVE SERVICE - Provides the capability of central office line equipment to pass signals and/or tones from a local exchange service line to a trunk terminating at the payphone service provider's (PSP's) operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision Additive Service also permits a suitably equipped operator service provider to automatically ring back the originating local exchange service line upon completion of a call.

COMMISSION - The Minnesota Public Utilities Commission.

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DEFINITIONS (continued)

COMMUNICATIONS SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or company stations.

COMPANY - A corporation, association, partnership or individual engaged in the business of furnishing telephone service to the public under the jurisdiction of the Minnesota Public Utilities Commission.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with whom communications services are interconnected.

CONNECTION CHARGE - See "Service Connection Charge".

CONSTRUCTION CHARGE - A separate non-recurring charge made for the construction of facilities.

CONTIGUOUS PROPERTY - The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

CONTRACT - Refers to the agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariff.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER - The individual, partnership, association or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER-PROVIDED EQUIPMENT - Devices, apparatus and/or associated wiring provided by a customer.

DELINQUENT or DELINQUENCY - An account for which a bill or payment agreement for regulated services or equipment has not been paid in full on or before the last day for timely payment.

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DEFINITIONS (continued)

DEMARCATIION POINT - The point of connection, provided and maintained by the Telephone Company, at which the Telephone Company service and the property owner's or customer's facilities are connected. This Demarcation Point is to be mutually agreeable to the Telephone Company and the subscriber or property owner, and is normally located near the point where the Telephone Company facilities enter the building or property, on the subscriber's side of the Company's protector, or its equivalent.

The Telephone Company will provide a Demarcation Point for each residential structure having a separate ground level entrance. Residential structures sharing common walls, but not sharing common entrances or common space, such as hallways or basements, will have separate Demarcation Points.

Multitenant residential structures sharing common entrances or common space will have one Demarcation Point per structure. "Residential structure" does not include garages, barns, or other buildings situated on residential property but not intended for human habitation.

For multiple buildings constructed on contiguous business property, such as shopping centers, condominiums, industrial parks, and campuses, the Telephone Company may establish a single Demarcation Point or may designate one of the existing terminating connections on a property as a main Demarcation Point. Where feasible, one or more alternate Demarcation Points may be placed or reinforced by the Company at the request of the business customer or property owner. Charges will be applied to cover additional costs of placing or reinforcing alternate Demarcation Points. The property owner or customer is responsible for service on the customer side of the Demarcation Point.

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DISCONNECT - The disabling of circuitry preventing both outgoing and incoming communications.

DISCONNECT NOTICE - The written notice sent to a customer following billing notifying the customer that service will be discontinued if charges are not satisfied by the date specified on the notice.

DROP WIRE - That portion of a circuit between the pole line or cable distributing box and the demarcation point of the building in which the station or switchboard is located.

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DEFINITIONS (continued)

DUE DATE - The last day for payment without unpaid amounts being subject to a late payment charge or additional collection efforts.

END USER - Any customer of telecommunications service that is not a carrier or a wholesaler. An "end user" carrier that can use a telecommunications service for administrative purposes, without making such service available to others, directly or indirectly.

ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

Automatic Location Identification (ALI): A feature by which the name (business accounts only) and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise, etc.) will be identified with the address of the telephone number at the main location.

Automatic Number Identification (ANI): A feature by which the calling party's ANI telephone number is forwarded to the E911 Control Office and to the PSAP's Display and Transfer Units.

Data Management System (DMS): A system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and ALI features.

Emergency Service Number ESN: When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations, as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Telephone Company. The customer will associate these ESN's with street address ranges or other mutually agreed upon routing criteria in the E911 serving area. The ESN's will be carried in the Data Management System (DMS) to permit routing of E911 calls to the primary and secondary PSAP's responsible for handling of calls from each telephone in the E911 serving area

Enhanced 911 (E911) Control Office: The office providing tandem switching capability for E911 calls. It controls switching of ANI information to the PSAP and also provides the SR feature, standard ESS Speed Calling features, call transfer capability and certain maintenance functions for each PSAP.

Enhanced 911 Service Area: The geographic area in which the customer will respond to all E911 calls and dispatch appropriate emergency assistance.

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DEFINITIONS (continued)

ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

Public Safety Answering Point (PSAP): An answering location for E911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAP's respond first; Secondary PSAP's receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call. PSAP's are staffed by employees of a common bureau serving a group of such entities. This is CPE and it is the customer's responsibility to ensure it is compatible with the service(s) furnished by the Company.

Selective Routine (SR): A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party. It is the customer's responsibility to ensure the CPE selected to operate this feature is compatible with the service furnished by the Company.

Universal Emergency Number Service: A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number E911. Such calls are answered at PSAP's established and operated by the customer. The lines and equipment associated with the service arrangement for the answering, transferring, and dispatching of public emergency telephone calls are included.

Universal Emergency Number Service Customer: A municipality or other state or local governmental unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls, at the minimum for police and fire service

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the demarcation point of the premises in which service is furnished.

EXCHANGE – A basic geographical unit established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town or village, and its environs. It may consist of one or more central offices, together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

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DEFINITIONS (continued)

EXCHANGE AREA - The territory served by an exchange.

EXCHANGE LINE - Any circuit directly or indirectly connecting an exchange station with a central office.

EXCHANGE SERVICE - Exchange service is a general term describing as a whole the facilities provided for local intercommunication at charges in accordance with the provisions of the tariff. Exchange facilities are used to establish and maintain connection between the exchange station and facilities in connection with calls outside the exchange area.

EXCHANGE STATION - A station with a central office.

EXTENDED AREA SERVICE - Extended Area Service (EAS) means telephone service furnished between end user customers located within an exchange area and all of the end user customers of an additional exchange area. Extended Area Service is only for calls both originating and terminating within the defined extended area. Also defined as interexchange telephone service furnished at a flat or a per minute rate between one or more exchange areas.

EXTENSION MILEAGE -The charges made for the additional circuit required to furnish stations beyond the allowable distance from the demarcation point.

EXTRA EXCHANGE LINE MILEAGE -The measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area.

EXTRA LISTING - See "Additional Listing".

FLAT RATE SERVICE - Service furnished at a fixed monthly charge.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

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DEFINITIONS (continued)

FOREIGN EXCHANGE SERVICE - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

GENERAL EXCHANGE SERVICES - Facilities, services or features furnished by the Company connected to or associated with primary local exchange service.

GRADE OF SERVICE - The term used in describing exchange service with respect to the number of main telephones which may be connected to a central office line. (One-party, two-party, four-party, multi-party).

HARM - Hazards to personnel, damage to Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

INDIVIDUAL LINE - An exchange line coupled with the inside wire necessary for the connection of a telephone set.

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment, whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE - A nonrecurring charge made at the time of installation of communications service or facilities, which may apply in place of or in addition to Service Charges and other applicable charges for service.

INTEREXCHANGE SERVICE - The provision of intrastate telecommunications services and facilities between local exchanges, and does not include EAS.

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Name Title Address

Filed with M.P.U.C.

DEFINITIONS (continued)

INTEREXCHANGE UTILITY - A utility, a resale carrier or other entity that provides intrastate telecommunications services and facilities between exchanges in Minnesota, without regard to how such traffic is carried. A local exchange utility that provides exchange service may also be considered an interexchange utility.

INTRASTATE ACCESS SERVICES - Those services provided by local exchange utilities to allow interexchange utilities to originate or terminate intrastate telecommunications within this local exchange area.

JOINT USER SERVICE - An arrangement whereby an individual, firm or corporation is permitted to use the service of another customer.

LINE EXTENSION - See "Extra Exchange Line Mileage".

LOCAL EXCHANGE SERVICE - Telecommunications within a local service area in accordance with the provisions of the Company's tariffs.

LOCAL MESSAGE - A completed communication between customers located within the same Exchange area.

LOCAL SERVICE AREA - The area within which telephone service is furnished under a specific schedule of rates.

MAINTENANCE VISIT CHARGE - A charge applied when a service difficulty or trouble report results from customer provided equipment and/or inside wiring and not from the telephone company's facilities.

MEASURED RATE SERVICE - A service for which usage charges may apply.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

DEFINITIONS (continued)

MILEAGE - A measurement which charges are computed based upon distance.

MILEAGE RATE - The rate applying for the use of part or all of a line furnished by the Company.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

NON-RECURRING CHARGE - A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

NOTICE - See "Disconnect Notice".

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

DEFINITIONS (continued)

OUTSIDE PLANT - The telephone facilities installed on, along, or under streets, alleys, highways, and private rights of way between customer locations, central offices or the central office and customer location.

PAY TELEPHONE SERVICE - A central office access line providing connections for pay telephone equipment.

Pay Central Office Access Line: A circuit extending from the central office equipment up to and including the demarcation point to provide both local and toll service.

Interexchange Pay Access Line: A one way outgoing circuit extending from the central office up to and including the demarcation point for use with toll service only.

PREMISES - The buildings, portion or portions of a building on contiguous property used and/or occupied at one time by the customer in the conduct of their business or as a residence. Where floor space in adjoining buildings is made contiguous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such contiguous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PRIVATE LINE - A circuit provided to furnish communication only between two or more terminals directly connected to it. Such terminals do not have access to the general exchange and interexchange networks.

PROTECTOR - A utility-owned electrical device located in the central office, at a customer's premises or anywhere along any telephone facilities which is designed to protect both the telephone company's and the customer's property and facilities from over-voltage and over-current by shunting such excessive voltages and currents to the ground.

RATES - Recurring amounts billed to customers for regulated communications services.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

DEFINITIONS (continued)

RESIDENCE SERVICE - Telephone service furnished to customers when the actual or obvious use is not of a business, professional, or occupational nature.

RURAL AREA - See "Suburban Area".

RURAL SERVICE - Base Rate classes and grades of service furnished to customers in certain sections outside the Base Rate Area but within the Exchange Area

SERVICE CONNECTION CHARGE -The charge a customer is required to pay at the time of the establishment of a class of telephone service or subsequent changes to that service.

SERVICE ORDERING CHARGE - For work involved in receiving, recording and transmitting, information for establishment of telephone service or subsequent change to that service including directory listing.

SPECIAL RATE AREA - A portion of an exchange in which Special Base Rates apply.

STANDARD NETWORK INTERFACE - See "Demarcation Point".

STATION - Specific identifying number associated with a location on a communications system.

SUBSCRIBER - See "Customer".

SUBURBAN AREA - The territory surrounding the Base Rate Area in which Suburban and Rural Service are furnished and in which urban classes of service are furnished at established rates, plus Extra Exchange Line Mileage Charges.

SUBURBAN SERVICE - A type of multi-party service furnished to customers outside the Base Rate or Special Rate Area(s), but within the exchange area.

SUSPEND - See "Temporary or Vacation Suspension".

SWITCH - See "Central Office".

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

DEFINITIONS (continued)

TARIFF - The rates, charges, rules and regulations adopted and filed by the Company with the Minnesota Public Utilities Commission.

TELECOMMUNICATIONS ACCESS FOR COMMUNICATION-IMPAIRED PERSONS (TACIP) - Provides for a surcharge to establish and administer a program to distribute communication devices to eligible communication-impaired persons and to create and maintain a message relay service.

TELEPHONE ASSISTANCE CREDITS - The credits applied to reduce the local telephone rates of residential households that qualify under the telephone assistance plan.

TELEPHONE ASSISTANCE PLAN - The plan required by the Laws of Minnesota.

TELEPHONE COMPANY - See "Company".

TEMPORARY OR VACATION SUSPENSION - Temporary disconnection or impairment of service which shall disable either outgoing or incoming communications or both.

TERMINATION CHARGE - A charge applied under certain conditions, when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIMELY PAYMENT - Payment on a customer's account made on or before the due date shown:
(1) on a current bill for rates and charges, or (2) by an agreement between the customer and the Company for a series of partial payments to settle a delinquent account.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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DEFINITIONS (continued)

TRUNK LINE - A circuit over which a customer's messages are sent between the two central offices or between a central office and a private branch exchange system.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

ACRONYMS

A

ALI Automatic Location Identification
AMPS Advanced Mobile Phone Service
ANI Automatic Number Identification

B

B-1 Business Central Office Access Line (Single Party)
BPS Bits per Second

C

CA Connecting Arrangement
CAMA Centralized Automatic Message Accounting
CCS Customer Calling Services
Calling Card Service
CENTREX Centralized Exchange for Business Customer Services
CLASS Custom Local Area Signaling Services
CO Central Office
COAL Central Office Access Line
COE Central Office Equipment
CPE Customer Premises Equipment

D

DA Directory Assistance
DDD Direct Distance Dialing
DID Direct Inward Dialing
DMS Data Management System
DTMF Dual Tone Multifrequency

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

ACRONYMS (Continued)

E

EAS Extended Area Service
ESN Emergency Service Number
ESS Electronic Switching System
E911 Enhanced 911

F

FCC Federal Communication Commission
FX Foreign Exchange

H

HNPA Home Numbering Plan
HZ Hertz (frequency unit - formerly cycles per second)

I

ICB Individual Case Basis
ICO Independent Telephone Company
IMTS Improved Mobile Telephone Service
IPAL Interexchange Pay Access Line
IW Inside Wire

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

ACRONYMS (Continued)

L

LAMA Local Automatic Message Accounting
LATA Local Access and Transport Area
LMS Local Measured Service

M

MOU Minutes of Use
MU Message Unit

N

NA Not Applicable or Not Available
NECA National Exchange Carriers Association
NL Non-Listed
NNX Central Office Designation of Telephone Number
NP Non-Published
NPA Numbering Plan Area
NRC Non-Recurring Charges

O

OCC Other Charges and Credits
Other Common Carriers
ONI Operator Number Identification
OSP Outside Plant

P

PCOAL Pay Central Office Access Line
PSAP Public Safety Answering Point
PTS Pay Telephone Service

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

ACRONYMS (Continued)

R

R-1 Residence Central Office Access Line (Single Party)

S

SLU Subscriber Line Usage
SNI Standard Network Interface
SR Selective Routing
SXS Step-by-step

T

TACIP Telecommunications Access For Communications - Impaired Persons
TAP Telephone Assistance Plan
TAS Telephone Answering Service
TC Toll Center
TELCO Telephone Company
TSPS Traffic Service Position System
TT Touch Tone

U

USOC Uniform Service Order Code
USP Usage Sensitive Pricing

W

WATS Wide Area Telecommunications Service

X - Y - Z

X-Bar Crossbar Switching System

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
COMPANY

TELEPHONE TARIFF

PART III
Original Sheet 11

Filed with M.P.U.C.

TRADE NAMES

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

LOCAL EXCHANGE SERVICES

A. GENERAL

Central Office Access Lines extend between the central office equipment of the Company and the demarcation point located on the premises of the customer. Rates for Central Office Access Lines are shown in paragraph B. below. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES - MONTHLY

Exchange Name	R1	B1	Rotary Trunks	Basic Coin Service
Conger	\$23.00	\$20.00	\$22.50	\$20.00
Emmons	\$23.00	\$20.00	\$22.50	\$20.00
Twin Lakes	\$23.00	\$20.00	\$22.50	\$20.00
North Rake	\$23.00	\$20.00	\$22.50	\$20.00
Albert Lea (CLEC)	\$15.00	\$15.00	\$22.50	\$15.00
Alden (CLEC)	\$15.00	\$15.00	\$22.50	\$15.00
Glenville (CLEC)	\$15.00	\$15.00	\$22.50	\$15.00
Kiester (CLEC)	\$15.00	\$15.00	\$22.50	\$15.00

EFFECTIVE: November 1, 2021
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

LOCAL EXCHANGE SERVICE

B. RATES (Continued)

EXTENDED AREA SERVICE TO

Conger to Emmons, Twin Lakes, Albert Lea, Alden

Emmons to Conger, Twin Lakes, Albert Lea

Twin Lakes to Emmons, Conger, Albert Lea

North Rake to Buffalo Center (rural), IA; Buffalo Center (urban), IA; Thompson, IA

Albert Lea (CLEC) to Alden, Clarks Grove, Conger, Emmons, Glenville, Hartland,
Hollandale, Manchester, and Twin Lakes

Glenville (CLEC) to Albert Lea

Alden to Albert Lea, Conger

Kiester to Amund

C. CONDITIONS

1. Tone dialing is provided on all access lines without charge.
2. In exchanges that are served by a digital office the Local Access Rates included Call Forwarding, 3-Way Calling, 8 Number Speed Calling, Call Waiting, Revertive Call, Caller ID, Telemarketing Call Screening and Voice Mail; except for Rotary Trunk Access Lines which include only Call Forwarding, 3-Way Calling and 8 Number Speed Calling, and pay COAL access lines which have none of the listed features.

EFFECTIVE: November 1, 2021
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES
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NO.

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EFFECTIVE: December 8, 2013
Date

BY: Mark Thoma
Name

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

COIN TELEPHONE SERVICE

PUBLIC TELEPHONE

A. GENERAL

Public telephone service is furnished for use for the general public at option of the Company and is not a substitute for business service.

B. RATES

Each local message\$.25

C. CONDITIONS

1. Standard booths may be furnished for public telephone service at the option of the Company.
2. Directory Listings are not provided in conjunction with public telephone service.
3. The Company retains the option of furnishing and placing signs as may be necessary.
4. The Company reserves the right to remove the service in accordance with the General Rules and Regulations, should the service be abused in any way.
5. One public telephone will normally be provided in each exchange of the Company.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

COIN TELEPHONE SERVICE (Continued)

SEMI-PUBLIC TELEPHONE

A. GENERAL

Semi-Public Telephone service may be furnished where there is a shared use of the service by the customer and the general public. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

1. The monthly rates for Semi-Public Telephone service are filed in the Local Exchange Tariff.
2. Each local message..... Per call
\$.25

C. CONDITIONS

1. Semi-Public Telephone service may be provided at the option of the Company.
2. One directory listing per Semi-Public Telephone may be provided without additional charge.
3. Flat rate telephone service may be provided on the same premises as a Semi-Public Telephone providing it is not made available for public use.
4. The customer will be responsible for all toll charges billed against the Semi-Public Telephone station number in addition to the rates as listed above in B.1 of this tariff.
5. Special installation charges, in addition to normal service connection charges, may apply.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

COIN TELEPHONE SERVICE

CON SUPERVISION

A. GENERAL

Coin Supervision provides the capability of central office line equipment to pass signals and/or tones from a local exchange service line to a trunk terminating at the PSP's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision also permits a suitably equipped operator service provider to automatically ring back the originating local exchange service line upon completion of a call.

B. RATES

Per Line Monthly
.....\$2.21

C. CONDITIONS

1. Coin supervision is provided only in conjunction with payphone service.
2. Coin supervision is required for all coin telephone service unless the payphone provides the necessary coin handling functions.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

DIRECTORY LISTINGS

A. GENERAL

The following rates are applicable to the alphabetic section of the telephone directory for business or residence customers. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

	Monthly Residential Rate	Monthly Business Rate
1 Additional or alternate listings, per listing	\$.50	\$.65
2 Private service per listing	2.00	2.00
3. Foreign or nonsubscriber service, per listing (See Condition 4)	5.30	5.30

C. CONDITIONS

1. A primary listing which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted, will be furnished at no charge.
 - a. Primary listing may contain up to two individuals' given names. Each given name, for the purposes of this tariff, is defined as any combination, not to exceed two of the following:
First Name, Middle Name, Nickname, Maiden Name
 - b. Primary listings, provided with a customer's second residence exchange line, may be the name and address of members of a customer's family residing in his household.
 - c. When two or more lines serve a customer in a group arranged for a "hunting operation," each group of lines is considered one telephone number and is entitled to only one primary listing.
 - d. Listings will be limited to such information as is necessary for proper identification.
 - e. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
 - f. The Company may refuse to insert any listing which, in its judgment does not facilitate the use of the directory.
2. Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates shown above. An additional listing may include the same address and telephone number as the primary listing.

EFFECTIVE: July 25, 2008
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

DIRECTORY LISTINGS (Continued)

C. CONDITIONS (Continued)

3. An alternate call listing refers a calling party to certain other telephone numbers such as after business hours, on Sundays, holidays, or if there is no answer on the first listed number. Where the alternate call number is that of another customer, the listing will be furnished only with written approval of the other customer.
4. A foreign listing is furnished customers requesting that their listing be included in a directory or an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate of the company in whose directory the listing appears. The Conditions of paragraph C.1. above shall apply.
5. Private service is the omission of a customer's listing from both the telephone directory and directory assistance records.
 - a. When private service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the private listing.
 - b. No charge will apply for private service for customers having other listed service.
6. The charge for additional, alternate or private listings is effective the day the directory assistance record is posted.
7. The contract period for directory listings is:
 - a. For those services that appear in the directory, the directory period; unless the listing is no longer applicable because of disconnection, removal, etc., of the services with which it is associated. The directory period starts on the day the directory is distributed and concludes the day that the succeeding directory is distributed.
 - b. For those services that do not appear in the directory; 30 days.
8. Names, addresses and telephone numbers of interexchange pay access lines are not listed in the directory.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

EMPLOYEES' TELEPHONE SERVICE

A. GENERAL

Employees' Telephone Service is offered to all active full time employees at their residence when such telephone service is provided by this company.

B. RATES

1. The charge for employees' telephone service is "0%" of the regular rate. This discount also applies to a touch call line, one standard rotary dial or touch call telephone. Speed calling with 30 numbers will be discounted 50%.

C. CONDITIONS

1. Employees' Telephone Service at their residence is available to employees of the Company having at least 12 months continuous credited service with the Company.
2. Regular rates apply for toll messages, extensions, miscellaneous equipment or facilities.
3. One primary listing will be provided with the service and is permitted only in the name of the employee except the listing of a female employee may be in her or her husband's name.
4. Employees residing in boarding house and/or rooming house are not eligible.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

FIRE REPORTING SERVICE

A. GENERAL

Fire reporting service is furnished in the interest of the public safety by means of equipment located in a central office of the Company through which an announcement may be made to several central office access lines simultaneously. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

6. RATES	Annual <u>Rate #</u>	Annual <u>Rate</u>	Nonrecurring <u>Charge</u>
1. Automatic type			
a. 10 line capacity	\$ 220.00	160.00	Cost
b. 20 line capacity	370.00	300.00	Cost
c. 30 line capacity	520.00	NA	Cost

C. CONDITIONS

1. This service may be furnished in connection with individual Central Office Access Line services only.
2. A contract or agreement for Fire Reporting Service will be for a minimum service period of 5 years.
3. Automatic type fire reporting rate includes siren control from each telephone set associated with fire system.

Digital Office

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

FOREIGN EXCHANGE SERVICE

A. GENERAL

Foreign Exchange Service is interexchange service provided at a location in an exchange other than that in which the central office is located and from which the customer would normally be served. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. DEFINITIONS

1. Local Exchange - the exchange in which the customer premise equipment is located and in which service is provided.
2. Serving Exchange - the exchange in which the serving central office is located.
3. Contiguous Exchange - adjoining exchanges which share a common boundary.
4. Noncontiguous Exchanges - exchanges which do not share a common boundary.

C. RATES

1. Rates of the serving Company apply for local exchange service to the class and grade of service provided.
2. Plus, applicable rural mileage charges in the local exchange if the customer is located outside of the base rate area.
3. Plus, applicable foreign exchange mileage and local channel charges.
4. Plus, applicable foreign exchange service rate.
 - a. The foreign exchange service is 1.50 per month per .01 multiple of the day DD station initial period message toll rate between the local and serving exchanges.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

FOREIGN EXCHANGE SERVICE (Continued)

D. CONDITIONS

1. A customer to Foreign Exchange Service is considered to be a customer of the local exchange for all contracts, e.g., initiation of service orders, billing, collections, customer payments and other related functions. The only exceptions to this definition will be those resulting through the use of the service, such as repair service, directory assistance and toll.
2. Foreign Exchange Service will be limited to business and residence individual Central Office Access Line Service, or PBX trunks, when facilities for its provision are available.
3. One directory listing will be provided, without added charge in the alphabetical directory covering the serving exchange for each business or residence service. In addition, each business customer will be entitled to a regular listing in the classified directory covering the serving exchange without additional charge. Additional listing in the alphabetical and/or classified directories covering the local or other exchanges may be provided at the rates effective in those exchanges.
4. Customers to Foreign Exchange Service are required to subscribe to Central Office Access Line Service of the exchange from which service would normally be rendered. Any suspension or termination of the primary Local Exchange Service will require suspension or termination of the Foreign Exchange Service.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

FOREIGN EXCHANGE SERVICE (Continued)

D. CONDITIONS (Continued)

5. Calls beyond the local calling area of the serving exchange will not be permitted.
6. Local channel charges are applicable to each local channel regardless of the distance. Service Charges apply to installation, or moves.
7. Interexchange mileage is measured through the use of the V and H coordinates between rate centers of the exchanges involved.
8. Foreign exchange service is not provided in connection with pay telephone service.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

JOINT USER SERVICE*

A. GENERAL

Joint use of service permits a person, firm or corporation to share the use of a Central Office Access Line provided to a business customer.

B. RATES

1. Joint Use of Service

Monthly
Rate
50% of applicable individual
business Central Office
Access Line

C. CONDITIONS

1. Joint use of service will be furnished with the approval of the Company Only with business individual Central Office Access Lines, or PBX Trunk Service.
2. Joint use of service will not be furnished to a customer who is in a business of a secretarial nature, or of renting or leasing space to transient or permanent tenants.
3. The joint user must be located on the same premises, or in the same office, or in the same suite of offices as the customer, or in an office adjacent to and directly accessible from the customer's office.
4. A joint user will be furnished one directory listing without charge.
5. Applications for joint use of service shall be made by the customer.
6. The customer will be responsible for all charges incurred by the joint user.

* Joint user service will be "grandfathered" to existing customers at existing locations.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

JOINT USER SERVICE* (Continued)

C. CONDITIONS (Continued)

7. Additional listings and supplemental services may be furnished to the joint user at the request of the customer at regular rates.
8. After the listing for the joint user has been included in the directory, joint use of service may not be discontinued during the life of the directory, except under the following conditions:
 - a. The customer's service is discontinued;
 - b. The joint user moves from the premises where the customer's service is located;
 - c. The joint user established his own Central Office Access Line Service on the same premises.

* Joint User Service is "grandfathered" to existing customers at existing locations.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

LINE EXTENSION CHARGES

A. GENERAL

Line extensions are the additions made to line facilities of the Company beyond those now existing up to the demarcation point.

B. RATES

	<u>Charge</u>
1. Line extension and additions within the Base Rate area or Special Rate area:	
a. Extensions and additions to plant necessary to provide normal telephone service.	No Charge
2. Line extensions and additions in the rural area:	
a. Additions to plant along existing exchange or toll telephone circuits of the Company including poles and buried wire.	No Charge
b. Extension to plant beyond existing exchange or toll circuits of the Company along public roads or on private property:	
1) Free footage allowance:	
a) The Company will construct at its expense a maximum of 1,000 feet of line extension per applicant of which not more than 300 feet of this free footage may be on private property or along private roads.	No Charge
2) Extensions to plant exceeding free footage allowance:	
a) Each 100 feet or fraction thereof.	\$50.00
3) Special permits and/or fees required by government agencies	Actual Cost

C. CONDITIONS

1. Applicability
 - a. Payment for line extension charges are applied for the provision of service to applicants with abnormally long extension requirements to prevent unreasonable burdening of the existing customers. All line extensions will be owned and maintained by the Company.
 - b. Line extension charges set forth in this schedule are applicable in connection with all classes, types, and grades of service, when established by means of an extension to the Company's plant consisting of "buried wire" or pole construction, including extensions by means of poles to be owned solely by the Company or jointly with others. The Company shall determine the type of construction to be used.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

LINE EXTENSIONS (Continued)

B. CHARGES (Continued)

2. Formula for computing charges:
 - a. Outside Plant, net value in last Company financial report.
Elements to include:
 - 1) Plant Under Construction
 - 2) Pole Lines
 - 3) Aerial Cable
 - 4) Underground Cable
 - 5) Buried Cable
 - 6) Aerial Wire
 - 7) Underground Conduit
 - b. Number of Central Office Access Lines, at same date as a.
 - c. Divided a. by b. equals d.
 - d. Average Outside Plant, per Central Office Access Line
 - e. Determine total cost of Outside Plant extension
 - f. Subtract d. from e. (if possible) equals g.
 - g. Remainder is the dollar amount of the line extension due from the customer.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

LINE EXTENSIONS (Continued)

C. CONDITIONS

1. Route and type of facilities

- a. The Company shall determine the route and type of construction which will be used in the extension of its facilities within an exchange. All such line extensions shall be owned and maintained by the Company.
- b. The Company will be responsible for the route of the proposed line extension facilities upon which costs will be developed. Such routes will include the last pole on public or private property but will exclude the drop wire (maximum of 300') for the building in which the telephone service is to be located.
- c. Any difference in costs between the type of construction proposed by the Company for use on a line extension and the type of construction requested by the customer will be charged at actual cost for the difference. (See Part II, Special Type of Construction.)
- d. When two (2) or more applicants mutually agree they may be considered as a "group." Line extension charges will be established in order to determine the amount of construction which needs to be provided. Line extension charges computed for the total extension, less allowable costs, may be proportionately divided among the applicant making up the "group."

2. Obligation of the Company

- a. The Company's obligation to provide service through line extensions is solely dependent upon its ability to secure, retain, and maintain suitable rights-of-way without unreasonable expense.
- b. The Company will survey all prospective customers who could receive service from each proposed line extension project prior to its construction.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

LINE EXTENSIONS (Continued)

C. CONDITIONS (Continued)

3. Payment of charges applicable to line extensions may be paid either in advance or on a recurring monthly basis including any applicable carrying charges, over a maximum 36-month period, at the option of the Company.
 - a. A customer paying the charges on a monthly basis who discontinues service within the three (3) year term, is obligated to pay a termination charge which equals the monthly charges remaining in the original three (3) year term. An agreement setting forth the terms of payment shall be executed between the Company and the customer.
4. Applicants requesting service which can be provided from a previously established line extension project:
 - a. Within 12 months from the time service was initially provided by means of such line extensions, initial charges will be recomputed by the Company and the applicant will pay a proportionate share of such charges as if they were one of the initial applicants and appropriate refunds will be made to the original customer(s).
 - b. After 12 months from the time service was initially provided, such applicant(s) will be responsible for the charges and conditions applicable to the establishment of line extension facilities required to serve him (or them) alone.
5. Except as provided elsewhere in this tariff, refunds of line extension charges will not be paid by the Company.
6. Supersedure of service provided from a line extension and any adjustment in an amount paid by a customer discontinuing such service during the initial three (3) year term and an applicant superseding such service will be a matter of negotiation between the disconnecting customer, who has obligated himself for the line extension charge and the superseding applicant.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

LINE EXTENSIONS (Continued)

C. CONDITIONS (Continued)

7. The Company will have the option to specify the type of construction to be used when line extensions are requested for service into real estate subdivisions or mobile home parks. Any difference in costs of types of plant facilities used by the Company or requested by the subdivider will be negotiated between the parties.
8. When the line extension proposed contains growth potential to provide for anticipated future service demands, the proposed customer(s) will only be obligated for that portion of such line extension costs as would be necessary to serve him (or her) alone. It will be to that segregated amount that the Formula for average Outside Plant costs will be applied.
9. Line extensions of a temporary or speculative nature
 - a. Line extension of the Company's facilities may be made to provide service of a temporary or speculative nature. An applicant whose service is considered speculative or temporary in nature will be charged the total actual costs of construction and estimated costs of removal, less salvage value, for the material used to establish the service.
 - 1) If after a 12 month period the temporary or speculative project is considered by the Company to be a permanent service, a refund may be made to the customer for the difference between costs paid and the charges which would have been computed for a regular line extension.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

ADMINISTRATIVE TARIFF INSTRUCTIONS

LINE EXTENSIONS

A. GENERAL

1. The REA has been consulted in the application of line extension charges (sometimes known as "Aid to Construction"). Their guidelines are:
 - a. If an exchange is to be rebuilt or expanded under an Area Coverage Design using REA funds, customers desiring service requiring line extensions should be included in such facilities design; no line extension charges will apply.
 - b. If an exchange has been rebuilt and work completed as proposed by an Area Coverage Design and an application is received from customers desiring service which requires a line extension, line extension charges will apply.

B. AGREEMENTS

- 1 An AGREEMENT should be executed for each line extension.
- 2 The format of the AGREEMENT for Line Extensions is set forth on the following page.
 - a. The items listed below are keyed to the AGREEMENT format found on the following page. In each space enter the following:
 - 1) Customer's name
 - 2) Company's name
 - 3) Date of the Agreement
 - 4) The amount of customer liability as computed under charges in the tariff.
 - 5) Down-payment
 - 6) Trade-in or other allowances
 - 7) Total down payment, 5 plus 6 above
 - 8) Unpaid balance, 4 minus 7 above
 - 9) Other charges
 - 10) Amount financed, 8 plus 9 above
 - 11) Finance charge
 - 12) Total of payments

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

LINE EXTENSIONS

B. AGREEMENTS (Continued)

- 13) Deferred payment price
- 14) Annual percentage rate
- 15) Monthly installment
- 16) Final installment
- 17) Date of first installment
- 18) Service commencement date
- 19) Service address

- 3. After the AGREEMENT has been completed, accepted and signed by the Customer and the Company, one (1) copy should be given to the Customer. The remaining copies will be distributed as required.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

LINE EXTENSIONS (Continued)

AGREEMENT

LIABILITY COVERING LINE EXTENSIONS

This Agreement is entered into between 1) herein called "CUSTOMER" and the 2) Telephone Company, herein called "COMPANY" as of 3), 19 . The CUSTOMER has requested the COMPANY to construct an addition to its exchange plant facilities for the purpose of providing Central Office Access Line service to the CUSTOMER. This addition will be provided at the charges and under the Conditions, Rules, and Regulations set forth in tariffs filed by the COMPANY with the Iowa State Commerce Commission.

A. CONSTRUCTION CHARGES-CASH PRICE		\$ <u>4)</u>
B. LESS: DOWN PAYMENT	\$ <u>5)</u>	
C. TRADE-IN, OTHER ALLOWANCES	<u>6)</u>	
D. TOTAL DOWN PAYMENT (B + C =)	<u>7)</u>	<u>7)</u>
E. UNPAID BALANCE (A - D =)	<u>8)</u>	<u>8)</u>
F. OTHER CHARGES (to be itemized)		<u>9)</u>
		<u>9)</u>
G. AMOUNT FINANCED (E + F =)		<u>10)</u>
H. FINANCE CHARGE		<u>11)</u>
I. TOTAL OF PAYMENTS		<u>12)</u>
J. DEFERRED PAYMENT PRICE (A + F + H =)		<u>13)</u>
K. ANNUAL PERCENTAGE RATE		<u>14) %</u>

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

LINE EXTENSIONS (Continued)

AGREEMENT (Continued)

CUSTOMER hereby agrees to pay to COMPANY the "TOTAL OF PAYMENTS" as shown above in 36 monthly installments of \$ 15 (final payment to be \$ 16) the first installment being payable 17, 19 , with all subsequent installments on the same day of each consecutive month until paid in full. The finance charge applies from 18 (Date). Upon prepayment of any amount due, rebate of unearned finance charges will be computed by the "Actuarial Method." Should telephone service be discontinued during the term of this Agreement, CUSTOMER shall be liable for the unpaid balance of this Agreement. The addition of facilities covered herein will be constructed to provide Central Office Access Line service to the CUSTOMER'S premises located at _____.

CUSTOMER

COMPANY

By _____

By _____

Address _____

Title _____

Witness _____

Witness _____

Issued _____

(Date)

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

MILEAGE RATES

A. GENERAL

Mileage rates apply for extending standard voice grade intra-exchange service between locations on the same premises, between premises or outside the Base Rate Area. Any other intra-exchange improved grade of circuits may be provided as set forth in the General Rules and Regulations-Construction. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

Monthly
Rate

- 2. Between Buildings on Different Premises
 - a. All exchanges, per 1/8 mile or fraction thereof per 2 wire circuit..... 1.00
- 3. Outside the Base Rate Area (Rural)
 - a. One-party service, Key System Line or PBX Trunk Line, each.....

C. CONDITIONS

- 1. Mileage measurement is the circuit distance between the terminals.
- 2. Outside the Base Rate Area, rural mileage will be based upon the distance between the location of the service and the nearest point on Base Rate Area boundary.
- 3. When facilities must be constructed to provide service to an applicant beyond the Base Rate Area, charges shall be determined as set forth under Line Extensions.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

MOBILE TELEPHONE SERVICE

THIS IS NO LONGER A REGULATED SERVICE

TARIFF IS NO LONGER REQUIRED

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
COMPANY

TELEPHONE TARIFF

PART V
Original Sheet 19

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

MOBILE TELEPHONE SERVICE (Continued)

THIS IS NO LONGER A REGULATED SERVICE

TARIFF IS NO LONGER REQUIRED

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

MOBILE TELEPHONE SERVICE (Continued)

THIS IS NO LONGER A REGULATED SERVICE

TARIFF IS NO LONGER REQUIRED

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

SPECIAL BILLING ARRANGEMENTS

A. GENERAL

Special Billing Arrangements encompass charges or rates which are applicable for specialized toll services as set forth herein. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

b. RATES

	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
1. Special Billing Numbers, each	\$	\$

C. CONDITIONS

1. Special Billing Numbers

- a. Special Billing Numbers may be provided in conjunction with all classes and grade of service.
- b. The minimum period for which this service may be offered is two (2) months.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

SPECIAL REVERSE TOLL SERVICE (ZENITH)

A. GENERAL

This is an arrangement where a customer may offer his patrons in another exchange the privilege of calling him without charge or without requesting the reversal of toll charges. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

Monthly
Rate
\$3.00

1. Special Reverse Toll Service charge, per exchange

C. CONDITIONS

1. The charges for each message will be billed to the called party at the regular operator sent-paid station rate.
4. This service may be furnished with business Central Office Access Line and PBX services.
5. This service includes the listing of a special number in both the published directory and directory assistance records of the exchange or exchanges from which calls are to be accepted.
 - a. At the option of the customer, this number may be private listing to limit the service to certain selected individuals.
4. The customer assumes the toll charges for all toll calls placed by parties who call the special number from the customer selected exchanges.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

TEMPORARY OR VACATION SUSPENSION

A. GENERAL

Temporary Suspension of Service is available for vacation purposes at a reduced rate for all customers.

B. RATES

1. The monthly rate will be 75% of the regular rate for the local access line charge.
2. No other service charges will apply for the suspension and subsequent restoral of service.

C. CONDITIONS

1. The rates may be billed in total prior to the establishment of vacation rate service, or monthly, at the option of the Company.
2. The minimum period for which this service may be provided is 30 days; the maximum is 330 days during any 12-month period.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

STONE DIAL SERVICE

A. GENERAL

Tone Dial Service provides the ability to originate telephone calls through the use of telephone instruments equipped with pushbuttons.

B. RATES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. Tone Dial Service		
a. Residence		
1) Per Central Office Access Line	---	---
b. Business		
1) Per Central Office Access Line	---	---
2) Key System Line	---	---
3) PBX/PABX Trunk Line	---	---
4) Pay Telephone Service	---	---

C. CONDITIONS

1. This service is provided on all access lines without charge.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

TRANSFER SERVICE -- SEE CUSTOM CALLING SERVICES

A. GENERAL

This service provides for the automatic transfer of incoming calls from one line to another automatically through equipment installed in the central office. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B RATES

	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
1. Transfer Service	\$	\$
a. Automatic (central office operated)		

C. CONDITIONS

1. This service is available only with individual line services within the same central office serving area, where the central office is so equipped.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

ADJACENT EXCHANGE SERVICE

A. GENERAL

1. Adjacent Exchange Service is offered to customers of this Company in any adjacent contiguous exchange in the State of Minnesota, except when extended area service is available between two exchanges.
2. The customer must subscribe to service in the primary exchange to be eligible for this service.
3. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. DEFINITIONS

1. Primary Exchange - The exchange in which the customer is located.
2. Adjacent (secondary) Exchange - The adjacent contiguous exchange from which a second service can be extended into the primary exchange.
3. Construction Charges - The costs, including normal overhead expenses and costs for regrouping of lines, incurred by the company(s) in the provision of facilities required to extend the adjacent exchange service to the premises of the customer in the primary exchange.
4. Telephone Plant – The central office equipment, wire, poles when applicable and outside plant facilities necessary in the provision of this service.
5. Point of Connection - Exchange boundary line, or point at which plant facilities cross, between the primary and adjacent exchanges.
6. Frozen Customer - A customer, or customer's premise, which presently is receiving and may continue to receive service from a secondary exchange established prior to the tariff effective July 1, 1978. The respective exchanges have mutually agreed as to the conditions whereby service would be provided and terminated.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES
ADJACENT EXCHANGE SERVICE

C. CHARGES - (Nonrecurring)

1. The charges applicable to the customer in the provision of this service are:
 - a. In the primary exchange
 - 1) All construction charges for extending the telephone plant facilities of the primary company from the customer location to the point of connection at the adjacent exchange boundary. These charges will be paid to the primary exchange company.
 - b. In the adjacent exchange
 - 1) Construction charges applicable for extending the telephone plant facilities of the adjacent company from the point of connection at the primary exchange boundary to the available facilities in the adjacent exchange for the requested service. These charges will be paid to the adjacent exchange company.
2. All charges (estimated costs) will be paid in advance; and differences between actual and estimated costs will be refunded to the customers, or remitted to the company(s), as may be applicable.

D. RATES - (Monthly Recurring)

1. The rates applicable to the customer are:
 - a. All filed tariff rates of the adjacent exchange company for the service provided, plus
 - b. Exchange mileage rates based on the circuit distance from customer's location in the exchange of this company to the nearest point on the adjacent exchange boundary.

	Monthly Rate
1) First one mile or fraction thereof	\$ 4.00
2) Each additional 1/4 mile or fraction thereof	1.00

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES
ADJACENT EXCHANGE SERVICE

E. CONDITIONS

1. No toll calls will be placed from or charged to the customer's adjacent exchange central office access line except at such times as the primary exchange central office access line has been reported to be out of service.
 - a. Any violation of this condition will be cause for suspension or termination of the Adjacent Exchange Service.
 - b. When service from the primary exchange has been reported out of order, toll calls placed from the adjacent exchange central office access line will be rated from the adjacent exchange.
2. The rates, charges and billing for the primary and adjacent exchange service (plus toll charges on the primary central office access line) will be the responsibility of the primary company.
3. All outside telephone plant and facilities will be owned, installed and maintained by the company(s) in whose exchange it is provided.
6. A customer subscribing to adjacent exchange service must also subscribe to service from the primary exchange. Any suspension or termination of the primary exchange service will require suspension or termination of the adjacent exchange service.
7. Disconnection of Service
 - a. When service provided under this tariff is disconnected, because the customer has no further need of such, or for nonpayment of either primary or adjacent exchange service, no refunds of amounts paid previously by the customer for the extension of this service will be made by the Company.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

ADJACENT EXCHANGE SERVICE (Continued)

E. CONDITIONS (Continued)

6. Reuse of Facilities

a. When disconnected facilities are reused by a subsequent adjacent exchange service customer requiring the same grade of service, no additional Construction Charges will be applied to such reconnected facilities, providing no additional construction of telephone plant is required.

7. In accordance with its Rules and Regulations the Company may discontinue Adjacent Exchange Service for nonpayment, after written notification.

a. In the event service is suspended for nonpayment, a service restoral charge, as set forth in this Company's filed tariffs, will apply when service is restored; if service is disconnected for nonpayment, regular service connection charges will apply.

8. If Adjacent Service is provided in cooperation with another telephone company, the other company must have a comparable tariff on file or concur in a comparable tariff.

F. PRESENT FROZEN CUSTOMERS

1. The following customers applied for and were receiving service from a secondary exchange prior to the effective date of this sheet.

2. These customers may continue the service they are presently receiving under the agreements established at the time service was installed. Any change of premises or facilities by these customers and any requests for Adjacent Exchange Service by any other customer, the terms and conditions set out in the following parts of the Adjacent Exchange Service tariff, will apply.

<u>Customer Name or Premises</u>	<u>Location</u>	<u>Primary Exchange</u>	<u>Secondary Exchange</u>	<u>Does Customer have service from both companies?</u>
Mansfield Store	9ME1	Kiester	Conger	Yes
Gary Casbolt	34MB4	Albert Lea	Twin Lakes	No

EFFECTIVE: May 1, 2016
 Date

BY: Mark Thoma 20
 Name

BY: Mark Thoma, CEO, Lake Mills, Iowa
 Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

DIRECTORY ASSISTANCE CHARGING

A. GENERAL

1. Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within an area code requests the telephone number(s) of customer(s) within the same area code.
2. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

1. Customer originated calls (maximum of two requests per call), each \$.99

C. CONDITIONS

1. Call allowances are not transferable between accounts.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

DIRECTORY ASSISTANCE CHARGING (Continued)

C. CONDITIONS (Continued)

3. For the purposes of administering this tariff the full allowance will apply for service on record as of the customer's billing date.
4. Rates specified in B.1. preceding are not applicable to:
 - Calls placed from public and semi-public telephones.
 - Calls placed from hotels and motels.
 - Calls placed from hospitals.
 - Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.
 - Calls from certified exempt customers and charged to their Calling Card.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

Canceling 1st Revised Sheet 32

GENERAL EXCHANGE SERVICES

CUSTOM CALLING SERVICES

A. GENERAL

Custom Calling Services are optional telephone service arrangements which may be provided only from central offices equipped to provide one or more custom calling features. Some of these custom calling services may also be referred to as CLASS services. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

	Monthly Rate	
	Per CO Line Equipped Residence	Business
1. Individual Services		
Anonymous (Blocked) Caller Rejection	NC	NC
Automatic Call Back	1.50	1.50
Automatic Recall	1.50	1.50
Block Directory Assistance.....	NC	NC
Block Operator Service	NC	NC
Call Forwarding	#	#
Call Forwarding If Busy.....	1.50	1.50
Call Forwarding No Answer	1.50	1.50
Call Forwarding Remote Access.....	1.50	1.50
Call Transfer	5.00	5.00
Call Waiting	#	#
Call Waiting Deactivation	#	#
Calling Number Delivery	#	#
Calling Number with Calling Name Delivery.....	#	#
Caller Identification on Call Waiting	#	#
Calling Number Delivery Blocking – Per Call.....	NC	NC
Calling Number Delivery Blocking – Per Line.....	NC	NC
Charge Number.....	NC	NC
Customer Originated Trace – Per Call.....	1.00	1.00
Distinctive Ringing/Call Waiting	1.50	1.50
Find Me.....	3.25	3.25
Hot Line	1.50	1.50
900 Restriction.....	2.00	2.00
One-Plus Per Call Restriction	3.50	3.50
One-Plus Bulk Call Restriction	3.50	3.50
Revertive Call	#	#
Selective Call Acceptance.....	1.50	1.50
Selective Call Forwarding	1.50	1.50
Selective Call Rejection.....	1.50	1.50
Speed Calling (8).....	#	#
Speed Calling (30).....	2.50	2.50
Teen Service/Custom Ringing	3.00	3.00
Telemarketing Call Screening.....	#	#
Three-Way Calling.....	#	#
Warm Line	1.50	1.50

Service is provided to all Residence and Business access lines served by a digital office.

EFFECTIVE: March 1, 2017
 Date

BY: Mark Thoma CEO, Lake Mills, Iowa
 Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

C. DEFINITIONS d

ANONYMOUS (BLOCKED) CALLER REJECTION - Allows a customer of Calling Number Delivery and/or Calling Number with Calling Name Delivery to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected.

AUTOMATIC CALL BACK - An outgoing call management feature which will enable a customer to dial a special code to redial the last number dialed from their station. This will apply regardless of whether the original call was answered, or encountered a busy tone. The system will monitor the calling and called lines and will attempt to connect the call for up to 30 minutes. The activation of this feature can be canceled by a customer when desired.

AUTOMATIC RECALL - An incoming call management feature that enables a customer to have call set-up performed automatically to the calling party of the last incoming call. This applies whether the incoming call was answered or unanswered. If the directory number of the last incoming call is not marked "private", a customer hears a voice announcement of the directory number, and is given the opportunity to re-call that number. If the directory number of the last incoming call is marked "private", it will not be voiced back.

BLOCK DIRECTORY ASSISTANCE – Prevents customer's phone number from originating directory assistance calls.

BLOCK OPERATOR SERVICE - Prevents customer's phone number from originating operator service calls.

CALL FORWARDING - Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which the customer wants all incoming calls to be automatically transferred. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between the telephone to which the call was transferred.

EFFECTIVE: March 1, 2017
Date

BY: Mark Thoma CEO Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

CUSTOM CALLING SERVICES (Continued)

C. DEFINITIONS (Continued)

CALL FORWARDING IF BUSY - Permits a customer, if their line is busy, to transfer incoming calls to another dialable telephone number. The customer pre-selects a second number to which the customer wants incoming calls to be automatically transferred to if their line is busy. Calls may be transferred to either local or long distance numbers. Call Forwarding If Busy shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is to be transferred. Customers utilizing Call Forwarding If Busy service are responsible for the payment of charges for each toll call to the telephone to which the call is transferred. Touch tone equipment is required for this service.

CALL FORWARDING NO ANSWER - Permits a customer, if a call to their line is not answered in a specified number of rings, to transfer incoming calls to another dialable telephone number. The customer pre-selects a second number to which the customer wants incoming calls to be automatically transferred to if the call to the line is not answered in the specified number of rings. Calls may be transferred to either local or long distance numbers. Call Forwarding No Answer shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is to be transferred. Customers utilizing Call Forwarding No Answer service are responsible for the payment of charges for each toll call to the telephone to which the call is transferred. Touch tone equipment is required for this service.

CALL FORWARDING REMOTE ACCESS - Permits a customer to transfer incoming calls to another dialable telephone number from a location other than the subscriber's home station. The customer pre-selects a second number to which the customer wants incoming calls to be automatically transferred to by dialing an access directory number. Calls may be transferred to either local or long distance numbers. Call Forwarding Remote Access shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is to be transferred. Customers utilizing Call Forwarding Remote Access service are responsible for the payment of charges for each toll call to the telephone to which the call is transferred. Touch tone equipment is required for this service.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

CUSTOM CALLING SERVICES (Continued)

C. DEFINITIONS (Continued)

CALL TRANSFER – Enables a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

CALL WAITING - By means of a tone signal a customer who is using their telephone is alerted when another caller is trying to reach that station. This permits putting the first call on hold so that a second call can be answered.

CALL WAITING DEACTIVATION - This feature gives Call Waiting customers the ability to control when Call Waiting functions on their line.

CALLING NUMBER DELIVERY - Allows for the automatic delivery of a calling party's telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on customer provided equipment.

CALLING NUMBER WITH CALLING NAME DELIVERY - Allows for the automatic delivery of a calling party's name to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name is displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified in writing of such errors.

CALLER IDENTIFICATION ON CALL WAITING - This feature combines the functionality of Calling Number Delivery with call waiting or Calling Number with Calling Name Delivery with call waiting and allows the customer with call waiting to receive name and/or number information on a call that is waiting. The customer must have the appropriate customer-premise equipment

For this feature to work, the customer must subscribe to Calling Number Delivery or Calling Number with Calling Name Delivery, and Call Waiting, in addition to Caller Identification on Call Waiting.

EFFECTIVE: December 8, 2013
Date

BY: Mark Thoma CEO Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

CUSTOM CALLING SERVICES (Continued)

C. DEFINITIONS (Continued)

CALLING NUMBER DELIVERY BLOCKING - PER CALL - Enables a customer to control the disclosure of their telephone number or name and telephone number to a customer of Calling Number Delivery and/or Calling Number with Calling Name Delivery (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the telephone number or name and telephone number. "Private status" prevents delivery of the telephone number or name and telephone number. Per Call Blocking is provided at no charge.

CALLING NUMBER DELIVERY BLOCKING - PER LINE - Provides a permanent private indicator on a customer's line. Once blocking is established on the customer's line, the private status cannot be deactivated by the customer. Rates and charges are provided herein. Federal, State, and Local Law Enforcement Agencies, nonprofit domestic violence/sexual assault agencies and their staffs, and victims of domestic/sexual assault or individuals who express a personal safety need and sign a personal safety exemption form may be provided additional arrangements for private status and/or line blocking, on a line-by-line basis, at no charge.

The certification form identifies a customer who is to receive Per Line Blocking at no charge and acknowledges that if a line is equipped with Per Line Blocking, that the telephone number and name will not be delivered to customers of Calling Number Delivery and/or Calling Number with Calling Name Delivery, including poison control centers, hospitals, medical centers and others who might use Calling Number Delivery and/or Calling Number with Calling Name Delivery to provide assistance. 911 is not affected. Some customers of Calling Number Delivery and/or Calling Number with Calling Name Delivery Service may choose not to answer blocked calls.

The customer acknowledges the understanding of the above. Further, the customer releases the Company from all claims and liability, including personal injury caused by its errors, omissions and operation or malfunction of Per Line Blocking service.

CHARGE NUMBER – Charge Number is normally used on Roll Over lines (Hunt Groups). The number to which calls are billed, which can be different from the directory number if required. In North America this is normally a 10-digit directory number. If this field is left blank, calls are billed to the subscriber's directory number. The charge number can only be sent on SIP trunks if the trunk is trusted, and if the Supports receiving charge information and Trust charge information fixbits are set on the Remote Media Gateway Model used by the trunk.

EFFECTIVE: March 1, 2017
Date

BY: Mark Thoma CEO Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

CUSTOM CALLING SERVICES (Continued)

C. DEFINITIONS (Continued)

CUSTOMER ORIGINATED TRACE - PER CALL - Allows a customer to initiate a trace on the last incoming call by dialing an activation code. The call is traced automatically, and the originating directory number and the time the call was made are forwarded to the telephone company. The customer must contact the telephone company to have the information released to the appropriate law enforcement agency.

DISTINCTIVE RINGING/CALL WAITING - An incoming management feature that allows a customer to define a list of calling directory numbers that provides the customer with special incoming call treatment. Any incoming calls on this list are indicated by a distinctive ringing pattern or a distinctive Call Waiting tone, if applicable. Terminating calls from directory numbers which are not on the list, or which cannot be identified, are given standard treatment.

FIND ME - This service offers intelligent simultaneous ring functionality for the customer. Subscribers to the Find Me service can specify up to six (6) telephone numbers to be dialed at the same time or in succession when they receive a call. Find Me alerts the caller that it is attempting to locate the subscriber by announcing, "Attempting to locate (name here). Please stay on the line." Therefore the caller knows to stay on the line as the service attempts to locate the subscriber. Another significant feature is that Find Me offers call verification. If a subscriber's spouse is at home and answers the phone, Find Me announces "I have a call for: (name here). If that person is available at this number, press 1. Otherwise hang up." The Find Me service is also intelligent enough to not allow voice mail or answering machines to terminate the service unless specifically instructed to do so.

HOT LINE - Allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

900 RESTRICTION - Customers control access to 900 numbers from their phones by entering a four-digit PIN number. The 900 Restriction feature enables customers to establish, using the telephone keypad, a list of 900 exchange codes to be denied or permitted access from their phones. The 900 Restriction feature may also be used to deny or permit access to all 900 numbers. The four-digit PIN number is entered by the customer.

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Name Title Address

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GENERAL EXCHANGE SERVICES

CUSTOM CALLING SERVICES (Continued)

C. DEFINITIONS (Continued)

ONE-PLUS PER CALL RESTRICTION - Allows a customer to control one-plus dialing from their phones by using a four-digit PIN. The PIN must be dialed before all one-plus calls. The customer will receive a second dial tone after a valid PIN is entered. The customer will be routed to an announcement when a one-plus call is attempted without the correct PIN. One-Plus Per Call restriction is not permitted on lines with Super Speed Calling assigned. The four-digit PIN number is entered by the customer.

ONE-PLUS BULK RESTRICTION - Allows a customer to turn all One-Plus dialing on or off from their phones by dialing an activation/de-activation code and entering a four-digit pin. The four-digit PIN number is entered by the customer.

REVERTIVE CALL - Enables a customer to call another telephone connected to their line.

SELECTIVE CALL ACCEPTANCE - Allows a customer to define a list of calling directory numbers that will be accepted. Calling parties not on the acceptance list receive an announcement stating that the call is not presently being accepted by the called party. Customers do not receive notification that calls were rejected.

SELECTIVE CALL FORWARDING - Allows a customer to define a list of up to 32 directory numbers that will be forwarded to a designated remote station. Terminating calls from directory numbers that cannot be identified or have not been indicated on the list are given standard terminating treatment.

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Date

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GENERAL EXCHANGE SERVICES

CUSTOM CALLING SERVICES (Continued)

C. DEFINITIONS (Continued)

SELECTIVE CALL REJECTION - Allows a customer to define a list of calling directory numbers to be screened. Any calling directory numbers on this list are routed to an announcement stating that the called party is not accepting calls, and are rejected. The Selective Call Rejection customer is not notified when calls have been rejected or how many calls have been rejected.

SPEED CALLING - Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. Customer may subscribe to only one of either the 8 Code capacity or 30 Code capacity on the same line.

TEEN SERVICE/CUSTOM RINGING - Allows a customer to have a second number on the same line. Calls to the second number are indicated by a distinctive ring.

TELEMARKETING CALL SCREENING - Local calls will ring through as normal. Telemarketing Call Screening intercepts all other calls and announces that the customer does not accept calls from telemarketers. A customer's phone doesn't even ring. It also instructs telemarketers to add the customer's name to their "Do Not Call" list. Other callers are advised to dial "1" or stay on the line to be connected. If the caller presses 1, the service will remember their phone numbers so the next time they call, they will not hear the message.

THREE WAY CALLING - Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

WARM LINE - Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. When a customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office equipment.

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BY: Mark Thoma, CEO, Lake Mills, Iowa
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GENERAL EXCHANGE SERVICES

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GENERAL EXCHANGE SERVICES

CUSTOM CALLING SERVICES (Continued)

D. CONDITIONS

1. Customer Calling Services will be provided in connection with individual line residence and business service.
 - a. Centrex customers and Pay Telephone services excluded.
 - b. Call Waiting and Revertive Call are excluded on Rotary Trunk Access lines.
2. At the customer's request Call Waiting will be removed at no charge. However if the customer later chooses to have Call Waiting reinstated the applicable service order charges will apply.
3. Call Forwarding If Busy, Call Forwarding No Answer, and Call Forwarding Remote Access require Touch Tone telephone equipment.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
COMPANY

TELEPHONE TARIFF

PART V
Original Sheet 35

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GENERAL EXCHANGE SERVICES

THIS IS NO LONGER A REGULATED SERVICE TARIFF.

NO LONGER REQUIRED 9-18-85

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

TEMPORARY SERVICE

A. GENERAL

Telephone service, in the judgment of the Company, that is established for a temporary period will be charged as follows:

	<u>Non Re-curing Charges</u>
B. CHARGES*	
1 Installation of facilities up to 300 feet.	COST
2 Beyond 300 feet charges will be cost or advance rent.	

* In addition to rates and charges applicable to the class and grade of access service furnished.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

ADVANCE RENT

GENERAL

1. Advance rent is applicable where additional construction is required and such additional construction is not warranted by the revenue to be received.
2. Applicants for service may be required to pay, as an advance payment against future service, all or a portion of the cost of providing the required construction facilities.

RATES

- | | |
|--|------------------------|
| 1. Installation up to 300 ft. to 660 ft. | 6 months advance rent |
| Installation to 660 ft. to 1320 ft. | 12 months advance rent |
| Installation up to 1320 ft. to 2640 ft. | 24 months advance rent |
| Installation up to 2640 ft. to 3960 ft. | 36 months advance rent |
| Installation up to 3960 ft. to 5280 ft. | 48 months advance rent |
| Installation up to 5280 ft. to 6600 ft. | 60 months advance rent |

CONDITIONS

1. For installations over 6600 feet, 12 months advance for each additional 1320 feet or fraction thereof to be constructed.
2. All measurements above are circuit mileage from facility to applicant's premise.
3. Advance rent will be calculated on the customer's local service access line charge.

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Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

EXTENDED INTERCOM

A. GENERAL

1. Extended intercom permits signaling and communication between main and extension telephones over existing circuits. Includes hold for incoming call, signaling and restoral. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

Monthly

Rate

1. Common equipment installed in central office .

\$ 3.50

C. CONDITIONS

1. Operation will be limited by D.C. resistance of customer circuit.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
COMPANY

TELEPHONE TARIFF

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Original Sheet 39

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GENERAL EXCHANGE SERVICES

LOOP RATES

This service is no longer provided.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

TOLL RESTRICTION

A. GENERAL

Toll restriction rates apply per access line when a customer requests said services for use to restrict outgoing toll service. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this Tariff.

B. RATES

Monthly Rate

1. Toll restriction – per access line \$0.00

C. CONDITIONS

1. Toll restriction service will be furnished only when a toll restriction agreement has been signed by the customer and approved by the Manager.
2. This service is available only with individual line service where the Central Office is so equipped.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
COMPANY

TELEPHONE TARIFF

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GENERAL EXCHANGE SERVICES

OUTBUILDING EXTENSIONS

THIS IS NO LONGER A REGULATED SERVICE.

TARIFF IS NO LONGER REQUIRED.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
COMPANY

TELEPHONE TARIFF

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Canceling Original Sheet 42

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EFFECTIVE: July 1, 2008
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

LOCAL OPERATOR ASSISTANCE

A. GENERAL

1. Local Telecommunications Service is that of furnishing telephone communications within local service areas.
2. Local operator assistance is furnished to customers upon request in order to complete local calls.
3. Three classes of Local Service are offered; namely, Dial Station-to-Station Service; i.e., local measured and flat rate, Operator Station-to-Station Service, and Person-to-Person Service. These definitions are found in the Long Distance Message Telecommunications Service Tariff and these definitions apply to local calls as well.
4. Dial Station-to-Station class of service applies to Operator Station-to-Station calls placed sent paid from residence service lines or trunks which are certified by a qualified authority as services of persons who are disabled and unable to dial telephone numbers. All station-to-station calling card calls charged to the certified line are subject to the charges in B.1. following.

Certification is provided upon the customer's written application to the Telephone Company for each residence line or trunk to be included. Certification becomes effective with the bill following approval of the application. Requests to change to or from certification are not subject to charge. Customers may verbally identify themselves as being unable to dial a call because of their disability. Any local Dial Station-to-Station charges will apply to these sent-paid calls.

5. Customers who identify themselves as being disabled and unable to dial the call will not be required to pay the operator-assisted charge for sent-paid Station-to-Station calls from pay telephone service telephones.
6. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

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Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

LOCAL OPERATOR ASSISTANCE (Continued)

B. CHARGES

Charge

1. For Operator Station-to-Station calls where automatic recording equipment for operator assisted calls is available and the person originating the call dials zero, the telephone number desired, and the call is billed to the calling card or special billing number, a charge will be assessed per call. This also applies when no automatic recording equipment for operator assisted calls is available in order to complete a calling card or special billing number call \$.50
2. For all other Operator Station-to-Station calls, a charge will be assessed per call95
3. For Person-to-Person calls, a charge will be assessed per call..... 2.25

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BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

LIFELINE ASSISTANCE AND MINNESOTA TELEPHONE ASSISTANCE PLAN (TAP)

The Lifeline Assistance program (Lifeline), established by the Federal Communications Commission under 47CFR54, is a means of maintaining and preserving universal service by providing a reduction in the recurring price of telephone, mobile or broadband services to qualifying residential subscribers.

TAP is a state sponsored assistance program under Minnesota Statutes Chapter 237 and is designed to make telephone service accessible to qualifying residential households. Through this program, eligible households will receive a monthly discount on their telephone service.

1. General

- a. Lifeline provides for a federally-funded discount credit to a qualifying residential customer's telephone, mobile or broadband service charges. Monthly Lifeline discounts provided in connection with the Company's local telephone service will first be applied against the subscriber's Federal End User Common Line Charge. Any remaining Lifeline discount amount will then be applied against charges for the subscriber's local phone service.
- b. Federal Universal Service Charge (FUSC) will not be billed to Lifeline customers.
- c. Local service for Lifeline Telephone subscribers may not be disconnected for non-payment of toll charges.
 - 1). Toll Restriction Service will be provided to Lifeline Telephone subscribers at no charge.
 - 2). Lifeline Telephone subscribers are not required to accept Toll Restriction Service as a condition to avoid disconnection of local service for non-payment of toll.
 - 3). Lifeline Telephone subscribers are not required to pay a service deposit in order to initiate service if the subscriber voluntarily elects to receive Toll Restriction Service.
- d. Partial payments from Lifeline Telephone subscribers will be applied first to local service charges and then to toll charges.

2. Eligibility Requirements

- a. Lifeline Assistance will be provided for one (1) eligible service per household, at the subscriber's principal place of residence, to those individuals who meet the eligibility requirements.

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Date

BY: Mark Thoma CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

LIFELINE ASSISTANCE AND MINNESOTA TELEPHONE ASSISTANCE PLAN (TAP) Continued

2. Eligibility Requirements (Continued)

b. The applicant has income at or below 135 percent of the Federal Poverty Guidelines or participates in one of the following programs:

- Medicaid/Medical Assistance
- Supplement Nutrition Assistance Plan (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans Pension Benefit and Survivors Pension

Individuals who do not qualify under any of the above but live on or near a federally recognized reservation may qualify for Lifeline Assistance if the applicant receives benefits from at least one of the following programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only for those meeting its income qualifying standard)
- Food Distribution Program on Indian Reservations (FDPIR)

c. The applicant signs a document certifying under penalty of perjury that the applicant receives benefits from one of the programs listed and identifying the program or programs from which that consumer receives benefits.

d. The applicant signs a document agreeing to notify the carrier if that consumer ceases to participate in the program or programs. When the company is notified by the customer that the customer no longer participates in one of the above programs, the federal credits to that customer's monthly charges shall cease beginning with the start of the billing cycle beginning in the month after the month in which notification is received.

3. Eligibility Revocation

If the telephone company discovers that conditions exist that disqualify the recipient of Lifeline Assistance, the consumer will be de-enrolled from the Lifeline Assistance program. The customer will be billed retroactively to whichever is the most recent of the dates Lifeline assistance commenced or the recipient no longer qualified for the service not to exceed 12 months.

4. Eligibility for the State TAP Credit

- The state TAP credit is only available to residential subscribers who meet the eligibility requirements for the Federal Lifeline Assistance discount credit in 2 above.
- The customer must reside in Minnesota or have moved to Minnesota and intend to remain.

EFFECTIVE: March 1, 2017
Date

BY: Mark Thoma CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

LIFELINE ASSISTANCE AND MINNESOTA TELEPHONE ASSISTANCE PLAN (TAP) (Continued)

5. Regulations

- a. The Federal Lifeline and state TAP credit will begin at the customer's earliest possible billing cycle but no later than the second billing cycle after the date the application for the Federal Lifeline and state TAP credit is received by the telephone company.
- b. A service charge shall not be billed to establish qualification for either the Federal Lifeline or state TAP credit.
- c. When a customer enrolls for the state TAP credit, the Company is reimbursed for the cost of the service order activity.

6. Funding

The Federal Lifeline credit is funded through the FCC universal service program. The state TAP credit shall be funded through the state Telephone Assistance Plan Surcharge on residence and business access lines which pay the 911 surcharge.

7. Rates

State TAP Surcharge

The surcharge rate is the effective rate ordered by the Minnesota Public Utilities Commission. The Company is responsible for billing, collecting and remitting the surcharge to appropriate government agency.

	<u>Monthly Rate</u>
State TAP Credit	Note 1
Federal Lifeline Credit	Note 2

Note 1: The State TAP Credit is the effective rate ordered by the Minnesota Public Utilities Commission. Information regarding the Credit rate can be accessed at the Minnesota Department of Commerce Web site at: <http://mn.gov/commerce/>

Note 2: The Federal Lifeline Credit is the effective rate ordered by the Federal Communications Commission (FCC). Information regarding the Credit rate can be accessed at the FCC Web site at: <http://www.fcc.gov/>

EFFECTIVE: March 1, 2017
Date

BY: Mark Thoma CEO, Lake Mills, Iowa
Name Title Address

WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
COMPANY

TELEPHONE TARIFF

PART V
Original Sheet 45C

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GENERAL EXCHANGE SERVICES

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BY: Mark Thoma, CEO, Lake Mills, Iowa
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GENERAL EXCHANGE SERVICES
EMERGENCY REPORTING TELEPHONE SERVICE

ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

A. GENERAL

1. Enhanced Universal Emergency Number Service, also referred to as Enhanced 911 Service or E911, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. E911 Service includes a line and equipment necessary for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. E911 Service provides for Selective Routing, Automatic Number Identification, and Automatic Location Identification features.
2. Enhanced 911 Service is offered subject to availability of facilities.
3. The E911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling.
4. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES
 EMERGENCY REPORTING TELEPHONE SERVICE

ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

B. RATES

The rates and charges for E911 Service will be determined on an individual case basis. Individual features requested by the customer include, but are not limited to, central office modifications, data base preparation, trunking and maintenance.

	<u>Monthly Rate</u>	<u>Nonrecurring Rate</u>
1. Outswitching Trunk with E911 Features		
a. Conger	\$25.20	\$155.00
b. Emmons	25.20	155.00
c. Twin Lakes	25.20	155.00
2. Interexchange Route Mileage		
a. Conger 31.2 miles	*	
b. Emmons		
Prior to 3-10-88 7.4 miles	*	
After 3-10-88 20.8 miles	*	
c. Twin Lakes 27.4 miles	*	
Annual maintenance charges on central office conversion costs.	See 911 Contract	
3. 9-1-1 User Fee		
a. Fee applies to all residence, business, and paystation access lines, and rotary and DID trunks.		The 911 User Fee is the effective rate ordered by the Minnesota Public Utilities Commission
b. Fees are not collected from Federal agencies.		
4. Access Line Data Base		
a. Initial Listing Issue	ICB	NA
b. On-Going Updates per exchange	\$5.50	NA

*See Mileage Rate Tariff

EFFECTIVE: November 1, 2014
 Date

BY: Mark Thoma CEO, Lake Mills, Iowa
 Name Title Address

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GENERAL EXCHANGE SERVICES
EMERGENCY REPORTING TELEPHONE SERVICE

ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

C. CONDITIONS

1. E911 service is provided solely for the benefit of the customer operating the PSAP. The provision of E911 Service by the Telephone Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Telephone Company obligation toward any third person or legal entity other than the Customer.
2. The Telephone Company does not undertake to answer and forward E911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises .
3. Temporary or vacation suspension of service is not provided for any part of the E911 Service.
4. The E911 calling party forfeits the privacy afforded by non-listed and non-published service to the extent that the telephone number, address, and name associated with the originating station location are furnished to the PSAP. The names, addresses, and telephone numbers of telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls.
5. The Telephone Company's entire liability to any person for interruption or failures of E911 Service shall be limited to the terms set forth in this section and other sections of this tariff.

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Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES
EMERGENCY REPORTING TELEPHONE SERVICE

ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

C. CONDITIONS (Continued)

6. The rates charged for E911 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
7. The Telephone Company's liability for any loss or damage arising from errors, interruptions, defects, failure, or malfunctions of this service or any part thereof whether caused by the negligence of the Telephone Company or otherwise shall not exceed an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative.
8. Each customer also agrees to release, indemnify and hold harmless the Telephone Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES
EMERGENCY REPORTING TELEPHONE SERVICE

ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

C. CONDITIONS (Continued)

9. The customer also agrees to release, indemnify, and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of E911 service features and the equipment associated therewith, or by any services furnished by the Telephone Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing E911 service hereunder, and which arise out of the negligence or other wrongful act of the Telephone Company, the customer, its user, agencies, or municipalities, or the employees or agents of any one of them.
10. Because the Telephone Company serving boundaries and political sub-division boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all E911 calls that originate from telephones served by Central Offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
11. Application for E911 Service must be executed in writing by each customer. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any E911 offering.

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Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
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GENERAL EXCHANGE SERVICES
EMERGENCY REPORTING TELEPHONE SERVICE

ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

C. Conditions (Continued)

12. The customer is required to furnish the Telephone Company its agreement to the following terms and conditions.
 - a. That all E911 calls will be answered on a 24-hour day, seven-day week basis.
 - b. That the customer has responsibility for dispatching the appropriate emergency service vehicles within the E911 service area, or will undertake to transfer all E911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
 - c. That the customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the E911 PSAP by calling parties.
 - d. That the customer will provide CPE with a capacity adequate to handle the number of incoming E911 lines recommended to be installed by the Telephone Company. It is the customer's responsibility to ensure their CPE is compatible with the service(s) provided by the Telephone Company.

EFFECTIVE: January 1, 2020
Date

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GENERAL EXCHANGE SERVICES
EMERGENCY REPORTING TELEPHONE SERVICE

ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

C. CONDITIONS (Continued)

13. When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Telephone Company. The customer will associate these ESN's with street address ranges or other mutually agreed upon routing criteria in the E911 serving area. These ESN's will be carried in the Data Management System (DMS) to permit routing of E911 calls to the primary and secondary PSAP's responsible for handling of calls from each telephone in the E911 serving area. The following terms define the customer's responsibility in providing this information:
 - a. Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished by the customer to the Telephone Company prior to the effective date of service.
 - b. After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file and to advise the Telephone Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance, or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of E911 calls to the proper PSAP.

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Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES
EMERGENCY REPORTING TELEPHONE SERVICE

ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

C. CONDITIONS (Continued)

13. (Continued)

- c. The Telephone Company will provide to the customer on request a complete written copy of the master address file to permit the customer to verify accuracy of the police, fire, and ambulance PSAP routing designations.
- d. Changes, deletions, and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.
- e. The Telephone Company will furnish a written copy to the customer for verification showing each change, deletion, and addition to the master address file.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

TELECOMMUNICATIONS ACCESS MINNESOTA (TAM)

1. Definition

This tariff provides for a surcharge to establish and administer a program to distribute communication devices to eligible communication-impaired person and to create and maintain a message relay service.

2. Eligibility for Communications Devices

To be eligible to obtain a communication device a person must be:

- a. at least five years of age:
- b. communication impaired:
- c. a resident of the state:
- d. a resident in a household that has a median income at or below the applicable median household income in the state except a deaf and blind person applying for a telebraille unit may reside in a household that has a median income no more than 150 percent of the applicable median household income in the state: and
- e. a resident in a household that has telephone service or that has made application for service and has been assigned a telephone number.

3. Eligibility for Wiring Installation

If a communication-impaired person does not have telephone service and is subject to economic hardship as determined by the TAM board, the telephone company providing local service shall at the direction of the administrator of the program install necessary outside wiring without charge.

4. Regulations

- a. Service Charges shall not apply to eligible persons to establish this program on existing service.

5. Funding

This program shall be funded through a surcharge on residence and business access lines which pay the 911 surcharge, pursuant to Minn. Rules, part 7817.0300.

6. Rates

The surcharge is the effective rate ordered by the Minnesota Public Utilities Commission. The Company is responsible for billing, collecting, and remitting the surcharge to the appropriate government agency.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

A. General – **ILEC (6-30-21)**

All rules, service offerings and definitions are contained in the Minnesota Independent Access Tariff to which we concur. The purpose of these interexchange access tariff pages are to provide our company specific rates that are to be applied in accordance with the provisions as set forth in the Minnesota Independent Access Tariff. For Originating Toll Free Access Rates see Note 4.

	Non- Recurring Charge	ILEC Rates	
		Originating	Terminating
B. Carrier Common Line Rates		\$.0109/MOU	\$.0000/MOU
C. Ordering Option Rates (Applicable to Special Access Services)			
1. Service Date Change Charge	\$ 28.94		
2. Design Change Charge	62.52		
3. Access Order Charge	76.00		
D. Switched Rates			
1. Local Switching		.0352/MOU	Note 1
2. Transitional Interconnection Charge per Local Switch MOU		.0000/MOU	.0000/MOU
3. Tandem Switched Transport #			
a. Termination		.001212/MIN	Note 1
b. Facility		.000233/Minute Mile	Note 1
c. Installation	Note 1		
4. Originating and Terminating Switched Access Dedicated Transport and Miscellaneous Rate		Note 2	Note 2
5. VoIP-PSTN Access Rates		Note 3	Note 3
6. DA Information Surcharge		.0290/100MOU	Note 1

Effective 7-3-12 Intrastate switched transport will be using Interstate Local Transport Restructure (LTR).

Note 1: See Minnesota Independent Access Tariff Section 10 B.

Note 2: See Minnesota Independent Access Tariff Section 10 C.

Note 3: See Minnesota Independent Access Tariff Section 10 A.

Note 4_ See Minnesota Independent Access Tariff Section 10 D. (6-30-21)

EFFECTIVE: July 1, 2021 Filed date (6-30-21)
 Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
 Name Title Address

WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION

TELEPHONE TARIFF

PART V
Sheet 55.1
Revision 2

Filed with M.P.U.C.

A. General – CLEC (6-30-21)

All rules, service offerings and definitions are contained in the Olsen & Thielen Minnesota CLEC Intrastate Access Tariff to which we concur. The purpose of these interexchange access tariff pages are to provide our company specific rates that are to be applied in accordance with the provisions as set forth in the Minnesota Intrastate CLEC Access Tariff. For Originating Toll Free Access rates see Note 2.

	Non- Recurring Charge	CLEC Rates	
		Originating	Terminating
B. Carrier Common Line Rates	\$.0109/MOU	\$.0000/MOU
C. Ordering Option Rates (Applicable to Special Access Services)			
1. Service Date Change Charge	\$ 28.94		
2. Design Change Charge	62.52		
3. Access Order Charge	76.00		
D. Switched Rates			
1. Local Switching		.0352/MOU	Note 1
2. Transitional Interconnection Charge per Local Switch MOU		.0000/MOU	.0000/MOU
3. Tandem Switched Transport #			
a. Termination		.01072/MIN	Note 1
b. Facility		.000132/Minute Mile	Note 1
c. Installation	Note 1		
4. Originating and Terminating Switched Access Dedicated Transport and Miscellaneous Rate		Note 1	Note 1
5. VoIP-PSTN Access Rates		Note 1	Note 1
6. DA Information Surcharge		.0290/100MOU	Note 1

Effective 7-3-12 Intrastate switched transport will be using Interstate Local Transport Restructure (LTR).

Note 1: See Kiesling Associates, LLP FCC 2 Access Service Tariff Section 17.19 at:

<https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=348>

Note 2: See : Minnesota CLEC Intrastate Tariff

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Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION

TELEPHONE TARIFF

PART V
Sheet 55.2
Revision 2

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	<u>Non- Recurring Charge</u>	<u>Rate</u>
E. Recording		\$.0483/msg
F. Special Access Rates		
1. Special Access Metallic		
1. Channel Termination	\$ 38.54	15.69
2. Channel Mileage Facility		30.16/Mi
3. Bridging, Per Port		4.33
2. Special Access Telegraph Grade		
1. Channel Termination		
1. Two-Wire	38.54	15.69
2. Four-Wire	38.54	31.39
2. Channel Mileage Facility		2.41/Mi
3. Channel Mileage Termination		14.09
4. Bridging, Per Port		4.33
5. Toll Database Query Charge (6-30-21)		
Basic or Vertical Query		\$0.004248

EFFECTIVE: July 12, 2021 Filed date (6-30-21)
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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INTEREXCHANGE ACCESS SERVICE

	<u>NRC</u>	<u>Rate</u>
3. Special Access Voice Grade		
1. Channel Termination		
1. Two-Wire	\$223.24	\$33.12
2. Four-Wire	223.24	46.81
2. Channel Mileage Facility		2.41/Mi
3. Channel Mileage Termination		14.09
4. Bridging (Voice, Data, Telephoto)		
1 Per Port		4.33
5. Dataphone Sequential		
1. Two-Wire		24.07
2. Four-Wire		127.86
6. Dataphone Addressable		
1. Two-Wire		25.80
2. Four-Wire		131.35
7. Telemetry/Alarm Bridging		
1. Split Band		9.12
2. Summation		1.55
3. Passive		.23
8. Condition C-type		6.45
9. Improved Return Loss		1.91
10. Multiplexing		245.68
11. Data Capability	247.03	1.44
12. Telephoto Capability	247.03	3.19
13. Signaling Capability		14.89
14. Selective Signaling		15.92
15. Transfer Arrangement		
1. Four Port		3.41
2. Five Port		7.76

EFFECTIVE: January 1, 2020
 Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
 Name Title Address

WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
 COMPANY

TELEPHONE TARIFF

PART V
 Original Sheet 57

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INTEREXCHANGE ACCESS SERVICE

	<u>Monthly</u>	<u>NRC</u>	<u>Daily</u>
4. Special Access Program Audio			
1. Channel Termination			
1. 200 – 3500 Hz	\$ 33.22	\$332.26	\$ 3.32
2. 100 – 5000 Hz	89.39	332.26	8.94
3. 50 – 8000 Hz	89.39	332.26	8.94
4. 50 – 15000 Hz	89.39	332.26	8.94
2. Channel Mileage Facility			
1. 200 – 3500 Hz	\$ 2.41/Mi		\$.24
2. 100 – 5000 Hz	4.83/Mi		.48
3. 50 – 8000 Hz	7.84/Mi		.78
4. 50 – 15000 Hz	10.26/Mi		1.03
3. Channel Mileage Termination			
1. 200 – 3500 Hz	\$ 14.09		\$ 1.41
2. 100 – 5000 Hz	28.18		2.82
3. 50 – 8000 Hz	42.27		4.23
4. 50 – 15000 Hz	56.37		5.64
4. Bridging	21.71		2.18
5. Gain Conditioning	6.45	173.13	.63
6. Stereo	--	381.10	--
5. Special Access Video			
1. Channel Termination			
1. TV-1 or 2	436.39		240.01
2. 4TV-5	425.75		234.16
3. 6 TV-5	452.39		248.81
4. TV-15	469.58		258.27
2. Channel Mileage Facility	399.69/Mi		219.83/Mi
3. Channel Mileage Termination	425.71		234.14
6. Special Access Digital Data			
1. Channel Termination			
1. 2.4, 4.8, 9.6 kbps	105.97	311.64	
2. 56.0 kbps	105.97	207.78	
2. Channel Mileage Facility			
1. 2.4, 4.8, 9.6 kbps	2.41/Mi		
2. 56.0 kbps	4.83/Mi		

EFFECTIVE: January 1, 2020
 Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
 Name Title Address

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INTEREXCHANGE ACCESS SERVICE

	<u>NRC</u>	<u>Rate</u>
7. Channel Mileage Termination		
1. 2.4, 48, 9.6 kbps		\$ 14.09
2. 56.0 kbps		28.18
3. Bridging		26.93
4. Loop Transfer		6.75
5. Channel Service Unit		
1. 2.4 kbps		18.60
2. 4.8 kbps		19.88
3. 9.6 kbps		20.85
4. 56.0 kbps		21.73
8. Special Access High Capacity		
1. Channel Termination		
1. 1.544 mbps	\$381.10	217.71
2. Channel Mileage Facility		
1. 64 kbps		1.29/Mi
2. 1.544 mbps		31.91/Mi
3. Channel Mileage Termination		
1. 64 kbps		17.77
2. 1.544 mbps		178.15
4. Multitplexing		
1. DS1 to Voice		360.44
2. DS1 to DS0		624.91
3. DS0 to Subrates		
1. 2.4 kbps		511.06
2. 4.8 kbps		263.41
3. 9.6 kbps		183.12
5. Automatic Loop Transfer		440.13
6. Transfer Arrangement		187.03
7. N C T E		
1. 1.544 mbps		96.02
2. Automatic Loop Transfer		1,013.35

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Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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INTEREXCHANGE ACCESS SERVICE

NRC

Rate

G. Directory Assistance		
1. DA Credit Allowance		
1. Transitional		\$.0161/Call
2. Premium FGA, FGB		.0278/Call
3. Premium FGC, FGD		.0356/Call
2. DA Service Call		.50/Call
3. Directory Transport		.0167/Call
H. Additional Engineering (Applicable to Special Access Services)		
1. Misc. Service Order Charge		18.27
2. Basic Time		16.17/1/2 hr.
3. Overtime		19.18/1/2 hr.
I. Additional Labor (Applicable to Special Access Services)		
1. Installation & Repair		
1. Overtime		14.03/1/2 hr.
2. Premium		16.10/1/2 hr.
2. Standby		
1. Basic		11.96/1/2 hr.
2. Overtime		14.03/1/2 hr.
3. Premium		16.10/1/2 hr.
3. Testing and Maintenance		
1. Basic – I/R Technician		11.96/1/2 hr.
2. Overtime – I/R Technician		14.03/1/2 hr.
3. Premium – I/R Technician		16.10/1/2 hr.
4. Testing and Maintenance		
1. Basic CO Technician		12.68/1/2 hr.
2. Overtime CO Technician		15.04/1/2 hr.
3. Premium CO Technician		17.40/1/2 hr.
5. Restoration Priority	54.63	
6. Additional Automatic Testing	2.89	
7. Presubscription	This rate will mirror the approved Interstate rate as it may vary from time to time.	
8. IntraLATA Unauthorized PIC Change		
1. Residence/Business per line or trunk	35.65	
2. Public/Semi-public Payphone per line or trunk	57.57	

EFFECTIVE: July 2, 2013

BY: Mark Thoma, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

900 BLOCKING SERVICE

A. GENERAL

900 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which 900 must be dialed.

B. RATES AND CHARGES

1. The 900 Blocking Service for residence and business network access line customers is provided upon request without a recurring charge.
2. Service Order charges do not apply on first request to add or remove 900 blocking service. If subsequent requests are made to change 900 blocking status, Service Order charges will apply.

C. CONDITIONS

1. 900 Blocking Service is offered only where central office facilities permit.
2. 900 Blocking Service is available only for blocking access to all 1+ 900 telephone numbers from a particular network access line, and not for blocking access to specific 900 telephone numbers.
3. Nonpayment of 900 charges shall not result in the termination or in the threat of termination of local service.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
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BILLED NUMBER SCREEN SERVICE

A. GENERAL

1. Billed Number Screening Service prevents the billing of collect calls, third number calls or both to a customers telephone number.
2. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. Per line equipped	\$.00	\$.00

C. CONDITIONS

1. The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company from any and every claim, loss, damage, suit or liability out of the furnishing or failure to furnish Billed Number Screening Service.
2. This service is available only where facilities permit.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

INTERCEPT SERVICES

A. GENERAL

INTERCEPT SERVICES provide new number or explanatory information to callers dialing changed or disconnected numbers. Messages are delivered mechanically.

1. BASIC INTERCEPT provides limited mechanical announcements informing callers of line status. Residential and Business customers shall, unless omitted at their request, receive basic intercept on their primary telephone number and all additional line numbers.
2. CHANGED NUMBER INTERCEPT provides limited mechanical announcements informing callers of new numbers, referral numbers, and/or line status for business or residential customer.

The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

	RATE
1. BASIC INTERCEPT	-0-
2. CHANGED NUMBER INTERCEPT	
Business	\$18.00/Number/3 months
Residential	\$18.00/Number/3 months

C. CONDITIONS

1. BASIC INTERCEPT is available for the primary listed number for residential or business customer. The duration of intercept may vary due to equipment capacity.
2. CHANGED NUMBER INTERCEPT is subject to the availability of facilities and provided at WCTA's discretion. WCTA reserves the right to establish time constraints upon these services if necessary. WCTA also reserves the right to revoke any intercept service in the event of non-payment.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
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GENERAL EXCHANGE SERVICES

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

A. GENERAL

1. Custom Local Area Signaling Services (CLASS) is a group of central office call management features offered in addition to basic telephone service. These enhanced custom calling features described below, allow customers to effectively manage call flow. This management is accomplished by the central office Signaling System 7 technology, which routes the calling party's telephone number from the central office originating the call to the terminating central office serving the called party. That telephone number is held in network memory affording the called party options including identifying the calling number, answering the call and calling back to the call originator.
2. The available features are described using the terminology used by the Company's central office manufacturer. Marketing and promotional literature could contain less technical terms to describe the same features to the general public.

B. FEATURE DESCRIPTIONS

1. Automatic Callback - allows a customer to dial a code that will automatically redial the last number called from the customer's station. This applies regardless of whether the original call was answered, unanswered, or encountered a busy tone. The system monitors the calling and called lines and attempts to connect the call for up to 30 minutes or until completion or cancellation. Once both lines are idle, a distinctive ringing alerts the customer that the call is ready to be set up.

Call setup is performed when the calling subscriber answers the ringing. This feature will not work on 800 or 900 prefixed numbers, international calls, calls to a number with call forwarding active or lines with a non-unique directory number. To use per call blocking on a call placed using Automatic Callback, the customer must activate the per call blocking prior to activating the Automatic Callback feature.

2. Distinctive Ringing/Call Waiting - this incoming call feature allows subscribers to define a list of 12 calling directory numbers that provide the subscriber with special incoming call treatment. Any incoming calls on this list are indicated by a distinctive ringing pattern or a distinctive Call Waiting tone if the subscriber has Call Waiting. Terminating calls from telephone numbers which are not on the list, or which cannot be identified, will receive standard termination treatment.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

B. FEATURE DESCRIPTIONS (Continued)

3. Selective Call Acceptance - with this feature, the customer generated screening list routes calls not on the list to an announcement and shall be treated as calls that are not answered. Incoming calls on the screening list receive standard termination treatment. The feature can be activated or deactivated by the subscriber. The screening list can contain up to 12 directory numbers.

Call Forwarding will not work if the directory number is not contained on the Selective Call Acceptance screening list. Selective Call Forwarding and Selective Call Rejection take precedence over Selective Call Acceptance.

4. Selective Call Forwarding - allows the subscriber to use a screening list to store 12 directory numbers. Calls terminating from a number on this screening list are forwarded to an alternate directory number. Terminating calls from telephone numbers which cannot be identified or have not been indicated on the screening list will be given standard termination treatment. The feature can be activated or deactivated by the subscriber.

Selective Call Rejection takes precedence over Selective Call Forwarding. This feature cannot forward calls to "950" or "10XXX" dialing patterns.

5. Selective Call Rejection - allows a customer to define a list of 12 calling directory numbers. The calling party on the rejection list receives an announcement stating the call is not presently being accepted by the called party and shall be treated as calls that are not answered. Incoming calls not on the screening list receive standard termination treatment. The feature can be activated or deactivated by the subscriber. The customer does not need to know the number of the incoming call in order to add it to this screening list.

This feature takes precedence over Selective Call Acceptance, Selective Call Forwarding and Caller Identification features. Automatic Recall will not function for directory numbers contained on the Selective Call Rejection list.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

B. FEATURE DESCRIPTIONS (Continued)

6. Customer Originated Trace - establishes a record of the originating directory number, time and date of a call when the subscriber activates this feature. Only the last incoming number can be traced. If a Call Waiting tone is received during a call the customer desires to trace, the Call Waiting call will be traced rather than the original call.

All customers receive this feature. Information on traced calls will only be released in accordance with Company and law enforcement procedures. See Part V, Page 69, of this tariff for the complete Customer Originated Trace procedures.

7. Calling Number Delivery - will enable the customer to receive the 10-digit telephone number of the calling person, as well as the date and time of the incoming calls. The number is displayed on the customer-provided equipment capable of recognizing CLASS functions. If the calling party has marked their directory number as private, or if the directory number is unavailable, the called party's display is modified appropriately. Subscribers with the appropriate premise equipment can store and display the date, time and calling number of unanswered calls. International calls are generally incompatible with this feature
8. Calling Number with Calling Name Delivery - Provides calling number delivery plus allows for the automatic delivery of a calling party's name to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name is displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified in writing of such errors. International calls are generally incompatible with this feature.

9. Calling Number Delivery Blocking - Enables a customer to control the disclosure of their telephone number or name and telephone number to a customer of Calling Number Delivery and/or Calling number with Calling Name Delivery by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the telephone number or name and telephone number. "Private status" prevents delivery of the telephone number or name and telephone number. Per Call Blocking is provided at no charge. Operator and 9-1-1 services take priority over caller identification blocking. The code for this feature must be dialed prior to either Automatic Callback or Automatic Recall or the calling directory number will be displayed on the terminating end.

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

B. FEATURE DESCRIPTIONS (Continued)

- a. Caller Identification Blocking - Per Call - allows a customer to control the disclosure of the incoming telephone number to a subscriber of Caller Identification on a per call basis. The customer must dial a code to activate per call blocking prior to making a call.
 - b. Caller Identification Blocking - Per Line - the number of that line will not be delivered to any subscriber of Caller Identification. Once blocking is established on the customer's line, the "blocked" status can be deactivated by the customer by dialing a code, before each call. This action will result in displaying the telephone number to another subscriber of Caller Identification.
10. Anonymous Call Rejection - will be provided to all subscribers of caller identification at no charge and in the inactive state. While the feature is activated, incoming blocked calls are routed to an announcement in the central office that will indicate that the called party has chosen to reject blocked calls and the call will not be completed.

The Company has installed the appropriate software to allow this feature to perform in accordance with the PUC CLASS order specifications.

11. Automatic Recall - by dialing an activation code, a subscriber directs the switch to recall the directory number of the last incoming call to the subscriber's set. At this time, the subscriber hears the directory number of the call prior to deciding whether or not to recall the number. If the directory number of the last incoming call is marked "Private", it will not be voiced back and will not allow the automatic recall capability to call back the blocked number. At no time, however, will any indication be given to the subscriber as to the identification of the party who placed the last call. If the called station is busy, the system scans the called line for an idle condition. The scan continues for 30 minutes or until completion or cancellation. The calling station receives a distinctive ring when the called station is idle. Call setup is performed when the calling subscriber answers the ringing. This feature will not work on 800 or 900 prefixed numbers, international calls, calls to a number with call forwarding active or lines with a non-unique directory number. Only the last incoming call can be returned. To use per call blocking on a call placed using Automatic Recall, the customer must activate the per call blocking prior to activating the Automatic Recall. Automatic Recall will not work at all on blocked calls.

The Company has installed the appropriate software to allow this feature to perform in accordance with the PUC CLASS order specifications.

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GENERAL EXCHANGE SERVICES

C. CONDITIONS - GENERAL

1. CLASS services are available to customers having technically compatible premise equipment. The Company is not responsible for the compatibility of products and services of outside vendors. The Company reserves the right to restrict or otherwise limit CLASS features where, in the Company's determination; (a) the feature(s) may create a potential incompatibility or, (b) provision of the feature(s) would require the establishment of new or additional Company procedures.

The Company has compatible CLASS products available for lease or purchase.

2. CLASS services may not be available with CENTREX and PBX equipment.
3. CLASS services, including blocking, are not available on public and semi-public telephone services.
4. Customers of Caller Identification Number may not, without the permission of the calling party, publicize or disclose to third parties telephone number information obtained through the use of these services. Failure to comply with this condition may subject the customer of Caller Identification to terminate this service. Sale of such information could be a violation of Minnesota Statute para. 626 A relating to the Privacy Communications Act.
5. CLASS features require Signaling System 7 to function. Therefore, the offering of these features are restricted to those central offices properly equipped. These features are currently available in the following central office locations:

Conger	265
Emmons	297
Twin Lakes	852
North Rake	569

6. Non-published or non-listed numbers will be revealed unless the customer activates blocking before each call, or subscribes to per line blocking.
7. These services are only available to single party Business and Residential customers and customer owned payphone lines.

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GENERAL EXCHANGE SERVICES

D. CONDITIONS - BLOCKING

1. Per Call

- a. Blocking enables a customer to control the disclosure of telephone numbers to a subscriber of Caller Identification. A customer must dial an activation code before each call to block delivery of number information.
- b. Customers do not have to subscribe to Caller Identification to use per call blocking.

2. Per Line

- a. Per line blocking provides a permanent private indicator on a customer's line. The number of that line will not be delivered to any subscriber of Caller Identification. Emergency 911 calls will not be affected.
- b. The blocked status can be deactivated by the customer on a per call basis by dialing an activation code, before the call to be unblocked is dialed.

3. Liability

- a. The Company cannot guarantee that Caller Identification blocking, per call or per line will be successful. The sole liability of the Company due to errors, omissions, or mistakes, with respect to residential per line blocking, shall be to refund the non-recurring charge for the residential per-line blocking after the ninety day free period, if applicable.
- b. The Company will not be liable for damages whether consequential, incidental or special.

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GENERAL EXCHANGE SERVICES

E. CUSTOMER ORIGINATED TRACE (Call Trace)

1. If a trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation).
2. The called party will not have access to the traced number, but this information will be available to law enforcement officials. The practices of law enforcement officials vary, and the Company does not represent that any action will be taken by such officials with regard to the traced number.
3. The Company is not liable for damages if a trace attempt is not successful.
4. If a customer makes or receives another call or call waiting indication after hanging up from the annoying call, prior to activating the trace, Call Trace will not record the correct number.

When the trace is initiated, the telephone number of the tracing party is printed in a secure location along with the telephone number of the last received calling telephone number whether or not either number is non-published. Therefore, the tracing party waives the right to privacy of their telephone number in this instance.

After dialing the code, the customer receives a recording that indicates the trace was successful. The customer may then call the telephone company's local business office or the local law enforcement agency to further proceed with Call Trace. There the customer may speak to the representative about the harassing call. The originating telephone numbers of traced calls shall be released only to investigative or law enforcement officers.

Information on originating telephone numbers identified as harassing are released in writing to law enforcement. To obtain records, a subpoena is necessary.

For demonstrated abuse of the Call Trace service, Call Trace may be removed at the customer's request.

6. The customer is charged \$1.00 per call for Call Trace information which has been released to the law enforcement agency. The customer is not charged for all *57 Call Trace activations made on their line. Inadvertent or unauthorized *57 Call Trace activations from the customer's line would be ignored for billing purposes until such time as the customer requests that the phone company release the Call Trace record information to the law enforcement agency. The Call Trace record will be stored for a minimum of 60 days after a successful activation of Call Trace.

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GENERAL EXCHANGE SERVICES

F. RATE SCHEDULE

1. The rates shown below are per feature, per line equipped. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

<u>CLASS Feature</u>	<u>Monthly Rate</u>		<u>Non Recurring Charge</u>
	<u>Business</u>	<u>Residence</u>	
Automatic Callback	\$1.50	\$1.50	(c) (f)
Automatic Recall	1.50	1.50	(c) (f)
Call Trace - Per Successful Activation	1.00	1.00	(d)
Screening Features:			
Distinctive Ringing	1.50	1.50	(c) (f)
Selective Call Acceptance	1.50	1.50	(c) (f)
Selective Call Forwarding	1.50	1.50	(c) (f)
Selective Call Rejection	1.50	1.50	(c) (f)
Calling Number Delivery	2.50	2.50	(c) (f)
Calling Number with Calling Name Delivery	3.00	3.00	(c) (f)
Caller Identification Blocking:			
Per Call (b)	NC	NC	
Per Line (a)	NC	NC	
Anonymous Call Rejection (e)	NC	NC	

- a. Residential Line blocking will be available to customers at no charge for a period of thirty days prior to and ninety days after service availability. After the ninety day free period, a customer will be charged the one-time nonrecurring charge of \$12.00. New customers will be provided the same option.

Business line blocking will be available at no charge for the following types of customers: Law enforcement agencies, shelters for battered persons, government agencies engaged in undercover operations, and business customers who have been accepted as having demonstrated a need for nondisclosure.

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F. RATE SCHEDULE (Continued)
a. (Continued)

Other business customers that do not fit the above requirements shall demonstrate to the Company a special need under criteria set forth below:

"Line blocking for business customers is available only for those business customers demonstrating a need. The demonstrations of need is waived for law enforcement centers, programs for battered persons, and government agencies engaged in undercover operations. Other business customers wanting line blocking must demonstrate in writing that disclosure of the calling number could endanger the caller, other persons, or property. The Company will promptly notify the customer of its decision. A business customer who does not agree with the Company's decision may appeal in writing to the Minnesota Public Utilities Commission."

- b. Per Call blocking will be provided at no charge to residential and business customers and will be provided on any line where it is technically possible.
- c. The non-recurring charges will consist of the Service Ordering Charge and Central Office Access Line Charge per line as shown in the Service Charges section of this Tariff. One non-recurring charge covers all CLASS services purchased at one time.
- d. If the customer wants to pursue investigation of the traced call, they may contact the telephone office or the local law enforcement agency. As soon as the information is released to the proper authorities, a one-time charge of \$1 per successful activation will be billed to the customer's account.
- e. Anonymous Call Rejection will be provided at no charge to all residential and business customers who have subscribed to the Caller Identification features.
- f. The Company will be offering free installation of CLASS services through June 30, 1996.

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GENERAL EXCHANGE SERVICES

CALL TRACING

A. GENERAL

Call Tracing allows for the identification and recording of the telephone numbers of some or all of the incoming calls to the telephone line of a customer.

B. DEFINITIONS

- 1 Customer - means a person, firm, partnership, limited liability company, corporation, municipality, cooperative association or organization, governmental agency, or other entity receiving telecommunications service.
- 2 Customer-originated call tracing service - means a customer-activated, call-specific form of call tracing available as part of a set of services called Customer Local Area Signaling Services (CLASS).
- 3 Emergency - means a situation that appears to present immediate danger to person or property.
- 4 Investigative or law enforcement officer - means an officer of the United States, a state, or a political subdivision of the United States or a state, or a University of Minnesota peace officer, which is empowered by law to investigate or make arrests for crimes related to communications, or an attorney authorized by law to prosecute those crimes.

C. TERMS AND CONDITIONS

1. Call Tracing will be provided when requested by both a customer and an investigative or law enforcement officer and the customer has provided consent. Normally written consent will be required.

In emergencies, call tracing will be provided upon receiving oral consent from the customer. The customer will be requested to provide written consent promptly and advised to seek the assistance of an investigative or law enforcement officer.

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GENERAL EXCHANGE SERVICES

CALL TRACING (Continued)

2. Information regarding the originating telephone numbers will be disclosed only to investigative or law enforcement officers, not to customers receiving call tracing services.
3. The company will work with investigative or law enforcement officers to determine how long call tracing services should be provided.
4. The company may provide customer-originated call tracing service (CLASS Call Trace) as an alternative to Call Tracing in response to a Call Tracing request from a customer who is located in an exchange where CLASS Call Trace is available and where CLASS Call Trace will function as accurately as Call Tracing.

D. RATES

	<u>Non-recurring Charge</u>
1. Call Tracing Setup –	
a. During Normal Business Hours	\$0.00
b. Outside of Normal Business Hours	\$0.00
2. Extension of Call Tracing period at request of investigative or law enforcement agency	\$0.00
3. Provision of Call Tracing information to investigative or law enforcement agency, per call detail released	\$1.00

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GENERAL EXCHANGE SERVICES

511 SERVICES

A. General

1. 511 Service ("511") is a three-digit local dialing arrangement available in specified areas for the delivery of travel information services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 91-105, the 511 code is assigned for access to travel information services.
2. With the effective date of this tariff the 511 Service is provided to an agency as determined by the state of Minnesota.
3. Calls placed to 511 code will be routed to the point-to number based upon the central office switch where technically feasible.

B. Terms and Conditions

1. This services if provided subject to the availability of the 511 code.
2. 511 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
3. Limitations and use of service apply as stated in Section 2 of this Tariff.
4. Directory listings may be provided for 511 at rates under the terms, conditions, and rates specified in section 5 of this Tariff.
5. Access to 511 is not available to the following classes of service:
 - 1+,
 - 0+, 0- (credit card, third-party billing, collect calls),
 - 101XXXX,

In addition, operator assisted calls to the 511 subscriber will not be completed.

6. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
7. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
8. Calls to the 511 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 511 from areas where 511 service is not being provided will be advised that the service is not available from their number.
9. Disputes regarding geographic coverage by two or more 511 subscribers will be referred to the Minnesota Public Utilities Commission

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GENERAL EXCHANGE SERVICES

511 SERVICES (Continued)

B. Terms and Conditions (Continued)

10. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

11. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.

12. 511 Service is provided where facilities permit.

13. The 511 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach travel information services provided by dialing 511.

14. 511 will be provided under the following conditions:

(a) The 511 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant.

(b) The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

(c) The 511 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright or resulting from any claim of liable and slander.

(d) Suspension of 511 Service is not allowed.

(e) The 511 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service.

(d) The Company will provide both oral and written notification when a 511 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the 511 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

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GENERAL EXCHANGE SERVICES

511 SERVICES (Continued)

B. Terms and Conditions (Continued)

15. The following conditions apply if the 511 subscriber provides a pre-recorded announcement:

- (a) The 511 subscriber will provide announcements. The Company will provide only delivery of the call.
- (b) The provision of access to the 511 network by the Company for the transmission of announcements or recorded program services is subject availability of such facilities and the requirements of the local exchange network.
- (c) The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
- (d) The 511 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

16. The Company may take all legal and practical steps to disassociate itself from 511 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

17. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

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GENERAL EXCHANGE SERVICES

511 SERVICES (Continued)

D. Rates and Charges

1. A Service Establishment charge will apply per point-to number.
2. 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the 511 subscriber's designated premises.
3. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
4. Charges applicable to the 511 Service are as follows:

	<u>Nonrecurring Charge</u>
(a) Service Establishment Charge	
• Per Point-to-Number	\$ 200.00
(b) Central Office Switch Activation Charge	
• Per Central Office Switch Translated or Changed	25.00

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GENERAL EXCHANGE SERVICES

711 SERVICES

A. General

711 Service ("711") is a three-digit local dialing arrangement for telephone transmission access to all Telecommunications Relay Service (TRS) entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 code is assigned for nationwide access to TRS entities.

B. Terms and Conditions

1. This service is provided subject to the availability of the 711 code.
2. 711 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
3. Limitations and use of service apply as stated in Section 2 of this Tariff.
4. Directory listings may be provided for 711 at no charge.
5. Access to 711 is not available to the following classes of service:
 - 0- (credit card, third-party billing, collect calls),
 - 101XXXX,In addition, operator assisted calls to the 711 subscriber will not be completed.
6. The 711 subscriber is restricted from selling or transferring the 711 code to an unaffiliated entity, either directly or indirectly.
7. 711 will not provide calling number information in real time to the 711 subscriber. If the 711 subscriber needs this type of information, the 711 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
8. Calls to the 711 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 711 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 711 service from areas where 711 service is not provided will be advised that the service is not available from their number.
9. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
10. 711 Service is provided where facilities permit.
11. The 711 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach relay services provided by dialing 711.

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GENERAL EXCHANGE SERVICES

711 SERVICES (Continued)

B. Terms and Conditions (Continued)

12. 711 will be provided under the following conditions:

- (a) The 711 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to handle calls to 711 without impairing the Company's general telephone service or telephone plant.
- (b) The 711 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- (c) The 711 subscriber will be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
- (d) Suspension of 711 Services is not allowed
- (e) The 711 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. At the Company's request, the 711 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 711 service.
- (f) The Company will provide both oral and written notification when a 711 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 711. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measure when the 711 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

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GENERAL EXCHANGE SERVICES

711 SERVICES (Continued)

B. Terms and Conditions (Continued)

13. The following conditions apply if the 711 subscriber provides a pre-recorded announcement:
 - (a) The 711 subscriber will provide announcements. The Company will provide only delivery of the call.
 - (b) The Company's provision of access to the 711 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - (c) The 711 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - (d) The 711 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
14. The Company may take all legal and practical steps to disassociate itself from 711 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
15. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
16. Calls placed to the 711 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.
17. 711 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 711 subscriber's designated premises.

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GENERAL EXCHANGE SERVICES

711 SERVICES (Continued)

C. Rate and Charges

1. There will be no charge for the initial establishment of 711 Services.
2. Subsequent point-to-number changes for 711 Services will have a non-recurring charge of \$25.00.

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GENERAL EXCHANGE SERVICES

211 SERVICES

A. General

1. 211 Service ("211") is a three-digit local dialing arrangement available in specified areas for the delivery of community information and referral services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services.
2. Calls placed to 211 code will be routed to the point-to number based upon the central office switch where technically feasible.

B. Terms and Conditions

1. This service is provided subject to the availability of the 211 code.
2. 211 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
3. Limitations and use of service apply as stated in Section 2 of this Tariff.
4. Directory listings may be provided for 211 at rates under the terms, conditions, and rates specified in section 5 of this Tariff.
5. Access to 211 is not available to the following classes of service:
 - 1+,
 - 0+, 0- (credit card, third-party billing, collect calls),
 - 101XXXX,

In addition, operator assisted calls to the 211 subscriber will not be completed.

6. The 211 subscriber is restricted from selling or transferring the 211 code to an unaffiliated entity, either directly or indirectly.

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Name Title Address

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GENERAL EXCHANGE SERVICES

211 SERVICES

B. Terms and Conditions (Continued)

7. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
8. Calls to the 211 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 211 from areas where 211 service is not being provided will be advised that the service is not available from their number.
9. Disputes regarding geographic coverage by two or more 211 subscribers will be referred to the Minnesota Public Utilities Commission.
10. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

11. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
12. 211 Service is provided where facilities permit.
13. The 211 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach community information and referral services provided by dialing 211.

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BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

211 SERVICES (Continued)

B. Terms and Conditions (Continued)

14. 211 will be provided under the following conditions:

- (a) The 211 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 211 without impairing the Company's general telephone service or telephone plant.
- (b) The 211 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- (c) The 211 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
- (d) Suspension of 211 Service is not allowed.
- (e) The 211 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. If requested by the Company, the 211 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 211 service.
- (f) The Company will provide both oral and written notification when a 211 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the 211 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

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Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

211 SERVICES (Continued)

B. Terms and Conditions (Continued)

15. The following conditions apply if the 211 subscriber provides a pre-recorded announcement:

- (a) The 211 subscriber will provide announcements. The Company will provide only delivery of the call.
- (b) The provision of access to the 211 network by the Company for the transmission of announcements or recorded program services is subject availability of such facilities and the requirements of the local exchange network.
- (c) The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
- (d) The 211 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

16. The Company may take all legal and practical steps to disassociate itself from 211 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

17. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the subscriber.

18. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of 211 service, except for willful or wanton misconduct.

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Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

211 SERVICES (Continued)

C. Rates and Charges

1. A Service Establishment charge will apply per point-to number.
2. 211 subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the 211 subscriber's designated premises.
3. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
4. Charges applicable to the 211 Service are as follows:

	<u>Nonrecurring Charge</u>
(a) Service Establishment Charge	
• Per Point-to-Number	\$200.00
(b) Central Office Switch Activation Charge	
• Per Central Office Switch Translated or Changed	\$ 25.00

EFFECTIVE: January 1, 2020
Date

BY: Mark Thoma, CEO, Lake Mills, Iowa
Name Title Address

WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
COMPANY

TELEPHONE TARIFF

PART V
3rd Revised Sheet 87
Canceling 2nd Revised Sheet 87

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GENERAL EXCHANGE SERVICES

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WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
COMPANY

TELEPHONE TARIFF

PART V
2nd Revised Sheet 88
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GENERAL EXCHANGE SERVICES

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WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
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TELEPHONE TARIFF

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GENERAL EXCHANGE SERVICES

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Name Title Address

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GENERAL EXCHANGE SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

C. DEFINITIONS

1. Basic Rate Interface (BRI) - BRI consists of up to three distinct channels on one pair of wires; one or two B (Bearer) Channels and one D (Delta) Channel. BRI ISDN Service is available in flat or measured rate options.
2. B (Bearer) Channel - The B Channel carries circuit-switched voice and/or data communications at speeds up to 64 kbit/s, from the customer's premises, over the loop facility, to the central office.
3. D (Delta) Channel - The D Channel carries signaling and/or packet data information, at speeds up to 16 kbit/s on BRI, and signaling only information up to 64 kbit/s for PRI, from the customer's premises to the central office. The D Channel has both data and signaling functionality; it does not have voice capability.
4. D Channel Packet - Switched Data - The X.25 Logical Circuit Call allows users to originate and receive X.25 data calls over the D Channel. Multiple data calls can be active simultaneously on a single D Channel.
5. Digital Subscriber Loop (DSL) -The ISDN basic rate interface loop from the central office to the customer's premises.
6. Primary Rate Interface (PRI) - PRI has a capacity of 1.544 megabits per second (Mbit/s) and has multiple channels: 23 B channels, and 1 D channel, and is also known as 23B+D access. The B Channels carry user information such as voice calls, circuit switched data, and video, while the D Channel handles signaling information.

D. TERMS AND CONDITIONS

1. The customer will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.

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GENERAL EXCHANGE SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

2. Single Line ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRI. Within the standard package there is limited flexibility for customization and various optional features can be added. Single Line ISDN Service does not offer B Channel packet service capabilities.
3. The rates and charges specified for Single Line ISDN Service are applicable only to customers whose serving central office has been identified by the Company as having ISDN available.
4. An ISDN compatible terminal is a requirement for operation. It is the customer's responsibility to obtain and power such equipment. If a power failure occurs at the service location and the terminal equipment used by the customer does not have a battery backup, the equipment will not operate and contact with emergency services, such as 911, will not be possible. Providing ISDN service is contingent upon customers understanding that contact to 911 may be lost in the event of both power failure and battery failure. Analog devices cannot be used on an ISDN line to contact 911.
5. Unless specifically exempted, the Integrated Services Digital Network shall be subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.
6. The Integrated Services Digital Network is provided at the option of the Company. These services are furnished subject to central office switching capacity, capability and the availability of outside plant facilities.
 - a. The availability, functionality and capabilities of the Integrated Services Digital Network may vary or may not be available dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.
 1. Where facilities are not available or unusual expenditures are involved in making them available (e.g., customers served from line concentration units or those beyond distance limitations), the customer may be required to pay additional charges on an individual case basis to cover the unusual expenditure or to contract for services beyond the normal service term, or both.

EFFECTIVE February 10, 2013
Date

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GENERAL EXCHANGE SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

b. Payment for Service

1. The minimum charge period for services provided under this tariff is for one month.
2. Integrated Services Digital Network lines are not eligible for either temporary suspension of service or vacation rate service.

c. Directory Listings: One directory listing is provided without charge for each Integrated Services Digital Network customer.

E. PRIMARY RATE INTERFACE

1. Service Configurations

23B+D

This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry the circuit switched voice and data, while the D-channel handles signaling information. The D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other T1 or T3 facilities.

2. Standard Features

Calling Number Identification

This feature displays the call identification information and the calling party's directory number (including nonpublished and nonlisted directory numbers) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.

Calling Number Identification Blocking-All Calls

All outgoing calls will be blocked for PRI customers where technically feasible as determined by the Company. Most Company switches do not have this capability and will be a function of the customer's PBX.

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GENERAL EXCHANGE SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

Direct Inward/Outward Dialing

Allows station users to place or receive calls bypassing the attendant.

Circuit Switched Data

Circuit Switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit switched data call ties up network/system resources for the duration of the call.

3. Terms and Conditions

- a. PRI is provided subject to the availability of central office facilities.
- b. Regulations, rates and charges, as described for PRI are in addition to the regular rates and charges for the service with which PRI is associated.
- c. Some services are not available and/or compatible with PRI:
 - PBX Trunks
 - Feature Groups A, B, C or D
 - Other private line/access services and facilities unless specified herein
 - Resale Sharing
 - 800 Service
 - Outward WATS
 - Per Call Blocking
- d. PRI offerings are not available for use by CMRS Carriers or for Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.
- e. The PRI facility for all channels may be provisioned on an existing T3 facility.

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GENERAL EXCHANGE SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

- f. PRI customers must subscribe to at least one 6B+D channel.
- g. DID numbers associated with PRI service are found in Section 5 of this General Exchange Tariff.

4. Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	
a. Transport (intra exchange)			
• Stand alone T1 facility, per 24 channel facility	\$ 387.00	\$131.00	D
b. 1. Service Configuration	345.00	414.00	D
• 23B+D			
2. Service Configuration	345.00	18.00	D
• per 1B+D Channel (12)			
3. Service Configuration	345.00	18.00	D
• per 1B+D Channel (6)			
c. Nonrecurring change charges apply as follows:			
• All miscellaneous changes or rearrangements of facilities, per facility	50.00		

5. Terms Discounts

- a. The Term Discount plan applies to all Integrated Services Digital Network PRI service monthly rates. The monthly rates for the discounted services are reduced by a fixed percentage:

Contract Length

- 36 months 10% Discount
- 60 months 20% Discount

- b. The minimum service period for all term discounts is twelve months. A customer may upgrade from a three year term to a five year term with a new minimum service period.

EFFECTIVE: October 1, 2019
 Date

BY: Mark Thoma CEO , Lake Mills, Iowa
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GENERAL EXCHANGE SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

- c. Should there be an increase in the term discount percentage, the customer will be given the benefit of the higher percent discount. Should the discount percentage be decreased during the 36 or 60 month term, the original percentage will be maintained for the entire discount period.
- d. The customer may convert to month-to-month service at the end of a Term Discount Period or subscribe to a new Term Plan. If the customer takes no action, they will be converted to month-to-month service.
- e. Term Discount Penalties
 - Penalties may apply for discontinuance of service prior to the end of the Term Discount period.
 - Penalties for discontinuance after the minimum period, but before the end of the term, equals 15% of the non-discounted PRI monthly rate, times the number of months remaining of the term.
 - Penalties for discontinuance prior to the end of the minimum service period are computed by multiplying the non-discounted monthly rate times the minimum period (12) and deducting the amount previously paid. In addition, the customer will be billed 15% of the non-discounted PRI monthly rate, times the number of months remaining in the term (24 or 48).

EFFECTIVE: February 10, 2013
Date

BY: Mark Thoma CEO, Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

DIRECT INWARD DIALING

A. REGULATIONS

1. Direct Inward Dialing (DID) service will be provided as facilities permit, and is limited to local exchange service customers within WCTA's service area.
2. The charges applicable to Direct Inward Dialing service contemplates the use of standard Telephone Company equipment and serving arrangements. When equipment or service of a special type is requested and provided, rates and charges based on the additional costs involved to meet the requirements of each case will apply.
3. Construction charges shall apply where central office facilities or equipment are not available.
4. Direct Inward Dialing will be provided on all central office trunks arranged for inward service.
5. Where Direct Inward Dialing service is requested on more than one group of central office lines, each group will be charged separately.
6. One primary directory listing will be furnished with Direct Inward Dialing service. Additional listings of departments, locations, titles and individuals may be provided at the charges and in accordance with the regulations set forth in this tariff.
7. The Telephone Company will assign station numbers for Direct Inward Dialing in blocks of 20 numbers. When additional station numbers are required, they will be made available as soon as the Telephone Company has equipment available for this purpose. The Telephone Company does not guarantee that station numbers will be available in all cases.
8. Subscribers to Direct Inward Dialing shall be responsible for the mechanical or manual interception of calls placed to station lines or numbers not connected for service.
9. The rates and charges specified are in addition to the rates and charges for other services or facilities with which this service is associated. It is the customer's responsibility to ensure that the CPE selected is compatible to operate with DID service.

EFFECTIVE: January 1, 2020

BY: Mark Thoma , CEO , Lake Mills, Iowa
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GENERAL EXCHANGE SERVICES

DIRECT INWARD DIALING (Continued)

B. RATES AND CHARGES

	<u>Monthly Rate</u>	<u>Nonrecurring Rate</u>
1. Central office equipment		
a. Non-sequential DID number	\$.45	\$15.00
b. Each group of 20 line wnumbers assigned	3.50	15.00
c. Each group of 100 line numbers assigned	14.40	75.00
d. Block of 20 additional line numbers	2.50	15.00
e. Trunk terminations in central office, each	29.40	85.00

C. CONDITIONS

1. The nonrecurring charge applies when DID service is first established and subsequent additions to existing DID service.
2. Includes nonrecurring and monthly charges for required central office trunks
3. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

Effective: July 1, 2017

BY: Mark Thoma CEO, Lake Mills, Iowa
Name Title Address

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GENERAL EXCHANGE SERVICES

811 SERVICES

A. General

811 Service ("811") is a three-digit local dialing arrangement available in specified areas used for access to One Call systems via voice grade facilities. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is established as the national abbreviated dialing code to be used by state One Call notification systems in order to provide a means for excavators and the general public to notify underground facility operators in advance of their intent to engage in excavation activities in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act).

B. Terms and Conditions

1. This service is provided subject to the availability of the 811 code.
2. 811 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
3. Limitations and use of service apply as stated in Section 2 of this Tariff.
4. Directory listings may be provided for 811 at no charge.
5. Access to 811 is not available to the following classes of service:
 - 0-(credit card, third-party billing, collect calls),
 - 101XXXX,

In addition, operator assisted calls to the 811 subscriber will not be completed.

6. The 811 subscriber is restricted from selling or transferring the 811 code to an unaffiliated entity, either directly or indirectly.
7. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the 811 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
8. Calls to the 811 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 811 service from areas where 811 service is not provided will be advised that the service is not available from their number.
9. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
10. 811 Service is provided where facilities permit.

EFFECTIVE: January 1, 2020

BY: Mark Thoma , CEO , Lake Mills, Iowa
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GENERAL EXCHANGE SERVICES

811 SERVICES (Continued)

B. Terms and Conditions (Continued)

11. The 811 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach relay services provided by dialing 811.
12. 811 will be provided under the following conditions:
 - (a) The 811 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to handle calls to 811 without impairing the Company's general telephone service or telephone plant.
 - (b) The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - (c) The 811 subscriber will be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - (d) Suspension of 811 Services is not allowed.
 - (e) The 811 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. At the Company's request, the 811 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 811 service.
 - (f) The Company will provide both oral and written notification when a 811 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measure when the 811 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

EFFECTIVE: January 1, 2020

BY: Mark Thoma , CEO , Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICES

811 SERVICES (Continued)

B. Terms and Conditions (Continued)

13. The following conditions apply if the 811 subscriber provides a pre-recorded announcement:
- (a) The 811 subscriber will provide announcements. The Company will provide only delivery of the call.
 - (b) The Company's provision of access to the 811 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - (c) The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - (d) The 811 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
14. The Company may take all legal and practical steps to disassociate itself from 811 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
15. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
16. Calls placed to the 811 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.
17. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.

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GENERAL EXCHANGE SERVICES

811 SERVICES (Continued)

C. Rate and Charges

1. There will be no charge for the initial establishment of 811 Services.
2. Subsequent point-to-number changes for 811 Services will have a non-recurring charge of \$"TBD".

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BY: Mark Thoma , CEO , Lake Mills, Iowa
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SERVICE CHARGES

A. GENERAL

1. Service charges apply to connect, move or change telephone service and facilities according to the components of work required.

B. CHARGES

Charge

1. Service Ordering Charge

Per customer request for work ordered and requested to be completed at the same time

a. Residence Service

- | | | |
|---|-----------|--------------|
| 1) For connecting new or reconnecting Access Lines | \$ 25.00 | T, I |
| 2) For moving or changing existing service and facilities, record work or adding new or additional service and facilities | \$ 25.00 | T, I
T, I |
| 3) Any combination above | \$ 25.00 | |
| 4) Cross connect – all features | \$ 100.00 | |

b. Business Service

- | | | |
|--|-----------|--------------|
| 1) For connecting new or additional Central Office Access Lines (Key System, PBX Trunk, Pay Telephone, Resale or Shared Service Lines) | \$ 25.00 | T, I |
| 2) For moving or changing existing service and facilities, record work or Adding new or additional service and facilities | \$ 25.00 | T, I
T, I |
| 3) Any combination above | \$ 25.00 | T, I |
| 4) Cross connect – all features | \$ 100.00 | |

2. Collection of Past Due Accounts and Non-Sufficient Funds

- | | | | |
|--|-------|-------|---|
| a. Collection visit, per trip | 5.00 | 5.00 | |
| b. An administrative charge is applicable for each occasion that a check, bank draft, or electronic funds transfer item (ACH, credit card, debit card) is returned unpaid to the Telephone Company, per occurrence (not to exceed \$30.00 per dishonored payment)..... | 30.00 | 30.00 | I |

* See footnote on next page

EFFECTIVE: January 1, 2020

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BY: Mark Thoma, CEO, Lake Mills, Iowa
 Name Title Address

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SERVICE CHARGES

B. CHARGES (Continued)

4. Mechanized Calling Card Services - Installation and Removal from Onvoy Data Base.

	<u>Business</u>	<u>Residence</u>
a. Reporting calling card pin numbers for unrestricted and/or restricted cards, for controlling collect and/or 3rd number calls. Installation or removal of the above at the Cooperative's normal reporting schedule.	-0-	-0 -
b. Reporting calling card pin numbers for unrestricted and/or restricted cards, for controlling collect and/or 3rd number calls. Installation or removal done on an immediate emergency basis at the request of the customer.	-0 -	-0-

C. PROMOTIONS

1. From time to time, Winnebago Cooperative Telecom Association may offer and/or provide certain special promotions to its customers or potential customers. These offerings may be limited to certain dates, times and locations. These promotions may be offered through various means including, but not limited to, seasonal/holiday promotions, sales campaigns, trade show and exhibit offerings, and other similar activities. Brochures or other media will specify any restrictions which may be applicable.

EFFECTIVE: January 1, 2020

BY: Mark Thoma , CEO , Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

SERVICE CHARGES

B. CHARGES (Continued)

5. <u>Premise Charge</u> One charge applies for all work ordered and requested to be completed at the same time on the same visit, each.....	<u>Business</u> Time & Material	<u>Residence</u> Time & Material
---	---	--

C. CONDITIONS

- 1 Service Charges are in addition to the other applicable rates and charges located in other parts of this filed tariff.
- 2 Service Charges apply in addition to, but not in lieu of, mileage rates or those charges covered under Special Type of Construction or Line Extensions of a temporary or speculative nature.
- 3 When Central Office Access Line service is established for a different customer and all of the facilities are reconnected in place without any change, the appropriate service ordering charge applies to the class of service established.
4. Service Charges apply for:
 - a. Establishing service.
 - b. Reconnections of service for nonpayment when a service order had been issued for due bill.
 - c. Move of service from one premise to another.
 - d. Number change made at the request of the customer.
 - e. Rearrangement or relocation of facilities at customer's request.
 - f. For customer name change with no lapse in billing or change in service.
 - g. Subsequent requests to change 900 blocking service.
5. Service Charges do not apply:
 - a. When any change is made and initiated by the Company.
 - b. When central office access line service is reestablished at a secondary location immediately following the rendering of the customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company, the same telephone number may be used.
 - c. For customer address change with no lapse in billing or change in service.
 - d. When customer requests protector and or drop moved or refastened without inside move.
 - e. When customer's classification changes from residence to business or business to residence.
 - f. First request to add or remove 900 Blocking Service.

EFFECTIVE: January 1, 2020

BY: Mark Thoma , CEO , Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

SERVICE CHARGES

SERVICE CHECK CHARGES

A. GENERAL

1. Service check charges apply when a customer requests the telephone company to perform a check of the Central Office Access Line.

B. CHARGES

	<u>Business</u>	<u>Residence</u>
1. Flat Rate.....	\$20.00	\$20.00
or First Half Hour		
Each Additional Quarter Hour		

C. CONDITIONS

- 1 Upon the individual customer's request and upon the utility's subsequent notification to the customer of the associated tariff charge on file with the Commission, each telephone utility shall perform a service check.
- 2 If the service check determines difficulty to be on the telephone utility's side of the demarcation point, no charge shall be assessed.
- 3 If the service check determines the difficulty to be on the customer's side of the demarcation point, the charge shall be assessed when the difficulty is associated with existing or new inside station wiring or terminal equipment which is not the responsibility of the telephone utility to replace, repair, or maintain.
- 4 Only one service charge may be assessed for each difficulty which is detected regardless of the number of tests.

EFFECTIVE: January 1, 2020

BY: Mark Thoma , CEO , Lake Mills, Iowa
Name Title Address

WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
COMPANY

TELEPHONE TARIFF

PART VI
1st Revised Sheet 4
Replaces Original Sheet 4

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BY: Mark Thoma , CEO , Lake Mills, Iowa
Name Title Address

WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
COMPANY

TELEPHONE TARIFF

PART VI
1st Revised Sheet 5
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BY: Mark Thoma , CEO , Lake Mills, Iowa
Name Title Address

WINNEBAGO COOPERATIVE
TELECOM ASSOCIATION
COMPANY

TELEPHONE TARIFF

PART VI
1st Revised Sheet 6
Replaces Original Sheet 6

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EFFECTIVE: April 1, 2012

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE CONCURRENCE

A. CONCURRENCE IN RATES AND CHARGES OF NORTHWESTERN BELL TELEPHONE COMPANY

1. Winnebago Cooperative Telecom Association concurs in the rates and charges governing intrastate long distance message telecommunication service, as applied by the Northwestern Bell Telephone Company in the State of Minnesota.
2. Winnebago Cooperative Telecom Association extends this concurrence to any and all charges which may be made subsequent to this date by the Northwestern Bell Telephone Company.
3. Winnebago Cooperative Telecom Association hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to the best interest of Winnebago Cooperative Telecom Association.

WEFFECTIVE: July 3, 2012

BY: Mark Thoma , CEO , Lake Mills, Iowa
Name Title Address

INTEREXCHANGE ACCESS SERVICE

Reserved for Future Use

EFFECTIVE: January 1, 2020

BY: Mark Thoma , CEO , Lake Mills, Iowa
Name Title Address

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PRIVATE LINE SERVICE CONCURRENCE

A. CONCURRENCE IN RATES AND CHARGES OF NORTHWESTERN BELL TELEPHONE COMPANY

1. Winnebago Cooperative Telecom Association concurs in the rates and charges governing intrastate private line service, as applied by the Northwestern Bell Telephone Company in the State of Minnesota.
2. Winnebago Cooperative Telecom Association extends this concurrence to any and all charges which may be made subsequent to this date by the Northwestern Bell Telephone Company.
3. Winnebago Cooperative Telecom Association hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to the best interest of Winnebago Cooperative Telecom Association by filing with the Minnesota Public Service Commission a replacement tariff.

B. EXCEPTION IN RATES AND CHARGES OF NORTHWESTERN BELL TELEPHONE COMPANY

1. Intraexchange mileage rates for complex, noncomplex and outside the base rate area services are specified in Part V, (mileage rates) of this company's tariff.
2. Intraexchange tie line terminal mileage rates are specified in Part V, (Private Branch Exchange Service), of this Company's tariff.

EFFECTIVE: January 1, 2020

BY: Mark Thoma , CEO , Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

WIDE AREA TELECOMMUNICATIONS SERVICE CONCURRENCE

A. CONCURRENCE IN RATES AND CHARGES OF NORTHWESTERN BELL TELEPHONE COMPANY

- 1 Winnebago Cooperative Telecom Association concurs in the rates and charges governing Intrastate Wide Area Telecommunications Service, as applied by the Northwestern Bell Telephone Company in the State of Minnesota.
- 2 Winnebago Cooperative Telecom Association extends this concurrence to any and all charges which may be made subsequent to this date by the Northwestern Bell Telephone Company.
- 3 Winnebago Cooperative Telecom Association hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to the best interest of Winnebago Cooperative Telecom Association by filing with the Minnesota Public Service Commission a replacement tariff.

EFFECTIVE: January 1, 2020

BY: Mark Thoma , CEO , Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

VOLUME DISCOUNT PLAN CONCURRENCE

A. CONCURRENCE IN RATES AND CHARGES OF NORTHWESTERN BELL TELEPHONE COMPANY

1. Winnebago Cooperative Telecom Association concurs in the rates and charges governing Volume Discount Plan, as applied by the Northwestern Bell telephone company in the State of Minnesota.
2. Winnebago Cooperative Telecom Association extends this concurrence to any and all charges which may be made subsequent to this date by the Northwestern Bell Telephone Company.
3. Winnebago Cooperative Telecom Association hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to the best interest of Winnebago Cooperative Telecom Association by filing with the Minnesota Public Utilities Commission a replacement tariff.

EFFECTIVE: January 1, 2020

BY: Mark Thoma , CEO , Lake Mills, Iowa
Name Title Address

Filed with M.P.U.C.

GENERAL EXCHANGE SERVICE TARIFFS
CONNECTIONS WITH CUSTOMER-PREMISE EQUIPMENT

A. GENERAL

- 1 Customer-premise equipment may be used with the facilities furnished by the Company, for telecommunication service, provided that such equipment will be connected, maintained and operated as specified in this tariff.
- 2 If customer-premise equipment is used in violation of the provisions of this tariff, the Company will take such action as it deems necessary for the protection of the telecommunications network.
- 3 After notification by the Company of such violation, the customer shall discontinue such use and confirm in writing to the Company within ten days that such violation has ceased. Failure of the customer to conform to this requirement may result in suspension of service.
- 4 Customer premise equipment will be directly connected in accordance with Part 68 of the FCC Rules and Regulations.

EFFECTIVE: January 1, 2020

BY: Mark Thoma , CEO , Lake Mills, Iowa
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Filed with M.P.U.C.

GENERAL EXCHANGE SERVICE TARIFFS

CONNECTIONS WITH CUSTOMER-PREMISE EQUIPMENT

B. COMPANY RESPONSIBILITY-LIMITATIONS

1. The telecommunications network is not represented as being adapted to the use of customer-premise equipment and the Company shall not be responsible for: (a) The through transmission of signals generated by the customer-premise equipment or for the quality of or defects in, such transmission; (b) the reception of signals by the customer-premise equipment or communications system.
2. The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of patents arising from combining such equipment with the facilities of the Company.
3. The Company shall not be responsible to the customer if changes in criteria in this tariff or changes in any of the facilities or operations or procedures of the Company render any customer-premise equipment obsolete, or require modification or alteration of such equipment, or otherwise affect its use or performance. The Company reserves the right to change the standards of its equipment as the requirements of the telephone business may direct.

EFFECTIVE: January 1, 2020

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GENERAL EXCHANGE SERVICE TARIFFS

CONNECTIONS WITH CUSTOMER-PREMISE EQUIPMENT

C. OBLIGATIONS OF THE CUSTOMER

1. The customers will at their expense:
 - a. Provide power to operate their equipment in conformity with Company specifications.
 - b. Maintain their equipment to assure proper operation within standards of the Company.
 - c. Replace or modify their equipment if requested by the Company if it becomes obsolete or incompatible because of changes in standards or operating procedures.
 - d. Disconnect equipment upon notification that it is causing or is likely to cause interference or hazard to the network or company personnel, or to other customers of the Company.
 - e. Pay a service check charge for visits to their premises when the service difficulty is caused by the customer-premise equipment as specified in Part VI, Service Check Charges.
 - f. It shall be the customers responsibility to modify any Customer Provided Equipment (CPE) to be compatible with multiparty Central Office Access Line service.

D. BASIS OF CONNECTION

Network connections may be made in accordance with General Rules and Regulations Part 11, Network Connections.

E. NETWORK PROTECTION CRITERIA

To protect the network and services furnished to the public by the Company, the customer-premise equipment must comply with minimum network protection criteria which shall be prescribed by the Company, or Companies with which this Company connects.

EFFECTIVE: January 1, 2020

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